



# Training Firefighters Online

## Quick Tips

01.

### Firefighter to Content

How will you get content to firefighters in the easiest and most accessible way? How will you engage firefighters with that content?

02.

### Firefighter to Training Officer

As an instructor, how will you feasibly communicate with your firefighters? And how will they communicate with you?

03.

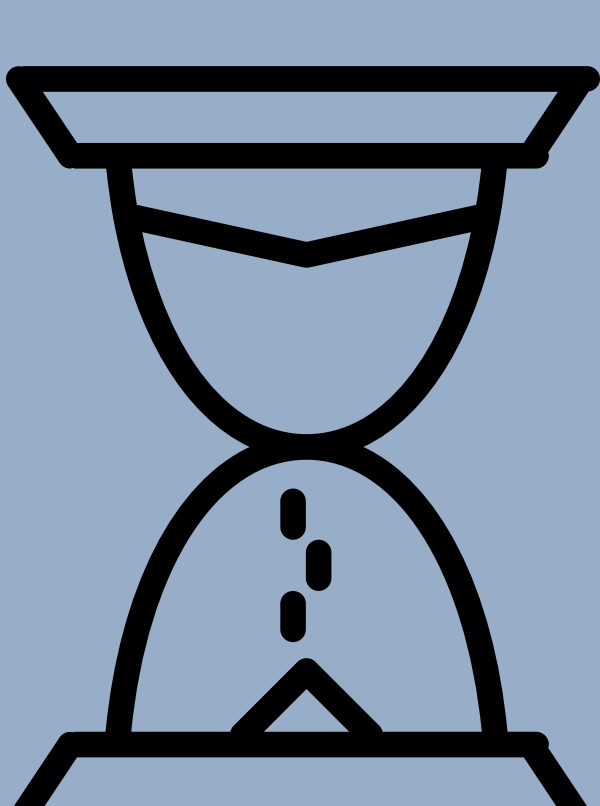
### Firefighter to Firefighter

How will firefighters communicate with each other and work together?

**ONLINE LEARNING INCREASES RETENTION**



|            | Synchronous Learning   | Asynchronous Learning  |
|------------|--|--|
| Definition | Learning that involves a group of firefighters engaging in learning at the same time   | Learning method that uses online resources to facilitate learning outside of constraints of time and place                   |
| Activities | Conducting instant messaging, live chats and video conferencing for real-time learning | Interacting with an online platform, communicating by email, posting in discussion forums, reading articles, watching videos |



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### do this

- Less is more: prioritize for yourself and firefighters and be realistic about what you can accomplish
- Communicate consistently: all instructions must be communicated clearly and written down
- Identify learning objectives: be intentional and identify clear learning objectives
- Boost learning retention: create multimedia materials and use digital tools to create interactive lessons
- Get feedback: seek out feedback about the workload, pace, learning preferences, etc

### not that

- Being unrealistic: try to cram too much into a session and assign "homework" with short timelines
- Mixed communication: send unclear messages using multiple platforms - email, text, webpage
- Give random activities: keep firefighters busy doing online activities and don't think about the objectives
- Try lots of new and unused tools: pick one or two tools and become comfortable using them
- Use the same approach: teach the same way you would in a face to face session and leave firefighters overwhelmed

