

Location	Date	Course Name (Click for More Information)	Course Code	Course Fee
College of New Caledonia	October 2-4, 2017	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01
College of New Caledonia	December 4-5, 2017	Building Your Communication Toolbox	CRES-1302	\$411.05
College of New Caledonia	February 5-7, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01
College of New Caledonia	March 26-28, 2018	Negotiation Skills Level I	CRES-1170	\$625.01
JIBC New Westminster	September 6-8, 2017	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01
JIBC New Westminster	September 11-13, 2017	Mediation Skills Level I	CRES-1180	\$625.01
JIBC New Westminster	September 11 - October 11, 2017	Facilitating Group Conflict	CRES-1500	\$513.38
JIBC New Westminster	September 14, 2017	Preparing for your Negotiation Assessment	CRES-1481	\$349.10
JIBC New Westminster	September 18-19, 2017	Building Your Communication Toolbox	CRES-1302	\$411.05
JIBC New Westminster	September 20, 2017	Preparing for Your Mediation Assessment	CRES-1491	\$405.41
JIBC New Westminster	September 25-27, 2017	Shifting from Positions to Interests	CRES-1402	\$641.90
JIBC New Westminster	October 2-4, 2017	Negotiation Skills Level I	CRES-1170	\$625.01
JIBC New Westminster	October 4-6, 2017	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01
JIBC New Westminster	October 5, 2017	Assessment: Specialization in Negotiation	CRES-1561	\$478.61
JIBC New Westminster	October 10-11, 2017	Asserting Yourself in Conflict Situations	CRES-1305	\$411.05
JIBC New Westminster	October 12-13, 2017	Defining Issues & Setting the Agenda	CRES-1401	\$411.05
JIBC New Westminster	October 12, 2017	Asking Better Questions	CRES-1404	\$203.82
JIBC New Westminster	October 13, 2017	The Art of Reframing	CRES-1408	\$192.57
JIBC New Westminster	October 17, 2017	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$602.48
JIBC New Westminster	October 18-20, 2017	Foundations of Collaborative Conflict Resolution	CRES-1100	\$625.01
JIBC New Westminster	October 23-25, 2017	Dealing With Defensiveness in Conflict	CRES-1405	\$625.01
JIBC New Westminster	October 25-27, 2017	Dynamics of Power	CRES-1406	\$625.01
JIBC New Westminster	October 30 - November 1, 2017	Dealing with Anger	CRES-1190	\$625.01
JIBC New Westminster	November 1-3, 2017	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01
JIBC New Westminster	November 6-8, 2017	Integrating Conflict Theory and Practice	CRES-1152	\$625.01
JIBC New Westminster	November 6-8, 2017	Mediation Skills Level I	CRES-1180	\$625.01
JIBC New Westminster	November 8, 2017	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$602.48
JIBC New Westminster	November 9-10, 2017	Asserting Yourself in Conflict Situations	CRES-1305	\$411.05
JIBC New Westminster	November 14-15, 2017	Conflict Dynamics in Groups	CRES-1210	\$411.05
JIBC New Westminster	November 14, 2017	Preparing for your Negotiation Assessment	CRES-1481	\$349.10
JIBC New Westminster	November 15-17, 2017	Foundations of Collaborative Conflict Resolution	CRES-1100	\$625.01
JIBC New Westminster	November 20-24, 2017	Negotiation Skills Level II	CRES-1270	\$991.01
JIBC New Westminster	November 21, 2017	Coached Small Group Clinic	CRES-1475	\$191.44
JIBC New Westminster	November 22, 2017	Preparing for Your Mediation Assessment	CRES-1491	\$405.41
JIBC New Westminster	November 23-24, 2017	Building Your Communication Toolbox	CRES-1302	\$411.05
JIBC New Westminster	November 28, 2017	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$602.48
JIBC New Westminster	November 29 - December 1, 2017	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01
JIBC New Westminster	November 30 - December 1, 2017	Managing the Hostile Individual	CRES-1308	\$411.05
JIBC New Westminster	December 4-6, 2017	Negotiation Skills Level I	CRES-1170	\$625.01
JIBC New Westminster	December 5-7, 2017	Dealing with Anger	CRES-1190	\$625.01
JIBC New Westminster	December 6-8, 2017	Conflict Coaching Level I	CRES-1131	\$625.01
JIBC New Westminster	December 11-15, 2017	Mediation Skills Level II	CRES-1280	\$991.01
JIBC New Westminster	January 3-5, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01

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JIBC New Westminster	January 3-4, 2018	Defining Issues & Setting the Agenda	CRES-1401	\$411.05
JIBC New Westminster	January 8-10, 2018	Mediation Skills Level I	CRES-1180	\$625.01
JIBC New Westminster	January 11-12, 2018	Mediation Skills Level III	CRES-1495	\$411.05
JIBC New Westminster	January 11, 2018	Assessment: Specialization in Negotiation	CRES-1561	\$478.61
JIBC New Westminster	January 15-17, 2018	Dealing with Anger	CRES-1190	\$625.01
JIBC New Westminster	January 16-18, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$625.01
JIBC New Westminster	January 17-19, 2018	Negotiation Skills Level I	CRES-1170	\$625.01
JIBC New Westminster	January 18, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$602.48
JIBC New Westminster	January 22-24, 2018	Shifting from Positions to Interests	CRES-1402	\$641.90
JIBC New Westminster	January 24-26, 2018	Resolving Conflict on the Front Line: Demonstrating Leadership at Work	CRES-1200	\$625.01
JIBC New Westminster	January 29-31, 2018	Conflict Coaching Level II	CRES-1231	\$625.01
JIBC New Westminster	January 29-30, 2018	Balancing Empathy & Assertion	CRES-1472	\$411.05
JIBC New Westminster	February 1-2, 2018	Building Your Communication Toolbox	CRES-1302	\$411.05
JIBC New Westminster	February 5-7, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01
JIBC New Westminster	February 13, 2018	The Art of Reframing	CRES-1408	\$192.57
JIBC New Westminster	February 14-16, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$625.01
JIBC New Westminster	February 19-20, 2018	Asserting Yourself in Conflict Situations	CRES-1305	\$411.05
JIBC New Westminster	February 21-23, 2018	Dealing with Anger	CRES-1190	\$625.01
JIBC New Westminster	February 26-28, 2018	Mediation Skills Level I	CRES-1180	\$625.01
JIBC New Westminster	February 27, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$602.48
JIBC New Westminster	March 1-2, 2018	Conflict Dynamics in Groups	CRES-1210	\$411.05
JIBC New Westminster	March 5-7, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01
JIBC New Westminster	March 6, 2018	Assessment: Specialization in Negotiation	CRES-1561	\$478.61
JIBC New Westminster	March 7-9, 2018	Negotiation Skills Level I	CRES-1170	\$625.01
JIBC New Westminster	March 12-13, 2018	Separate Meetings: Pre-Mediation & Caucusing	CRES-1409	\$427.93
JIBC New Westminster	March 13, 2018	Preparing for your Negotiation Assessment	CRES-1481	\$349.10
JIBC New Westminster	March 14, 2018	Coached Small Group Clinic	CRES-1475	\$191.44
JIBC New Westminster	March 19-21, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$625.01
JIBC New Westminster	March 22-23, 2018	Asserting Yourself in Conflict Situations	CRES-1305	\$411.05
JIBC New Westminster	March 22, 2018	Preparing for Your Mediation Assessment	CRES-1491	\$405.41
JIBC New Westminster	March 26-28, 2018	Dealing with Anger	CRES-1190	\$625.01
JIBC New Westminster	March 29, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$602.48
JIBC New Westminster	April 9-13, 2018	Negotiation Skills Level II	CRES-1270	\$1,010.83
JIBC New Westminster	April 12-13, 2018	Managing the Hostile Individual	CRES-1308	\$419.27
JIBC New Westminster	April 16-18, 2018	Mediation Skills Level I	CRES-1180	\$637.51
JIBC New Westminster	April 18-20, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.51
JIBC New Westminster	April 19, 2018	Asking Better Questions	CRES-1404	\$207.90
JIBC New Westminster	April 23-25, 2018	Dynamics of Power	CRES-1406	\$637.51
JIBC New Westminster	April 30 - May 4, 2018	Mediation Skills Level II	CRES-1280	\$1,010.83
JIBC New Westminster	April 30 - May 1, 2018	Asserting Yourself in Conflict Situations	CRES-1305	\$419.27
JIBC New Westminster	May 1-3, 2018	Dealing with Anger	CRES-1190	\$637.51
JIBC New Westminster	May 3, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.53
JIBC New Westminster	May 7-9, 2018	Integrating Conflict Theory and Practice	CRES-1152	\$637.51

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JIBC New Westminster	May 9-11, 2018	Dealing With Defensiveness in Conflict	CRES-1405	\$637.51
JIBC New Westminster	May 10, 2018	Assessment: Specialization in Negotiation	CRES-1561	\$488.18
JIBC New Westminster	May 14-16, 2018	Negotiation Skills Level I	CRES-1170	\$637.51
JIBC New Westminster	May 16-18, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.51
JIBC New Westminster	May 22-23, 2018	Defining Issues & Setting the Agenda	CRES-1401	\$419.27
JIBC New Westminster	May 24-25, 2018	Identifying Control & Abuse in Pre-Mediation	CRES-1474	\$419.27
JIBC New Westminster	May 28-30, 2018	Mediation Skills Level I	CRES-1180	\$637.51
JIBC New Westminster	May 28-30, 2018	Shifting from Positions to Interests	CRES-1402	\$654.74
JIBC New Westminster	June 4-6, 2018	Dealing with Anger	CRES-1190	\$637.51
JIBC New Westminster	June 4-5, 2018	Managing the Conflict Within	CRES-1473	\$419.27
JIBC New Westminster	June 7, 2018	The Art of Reframing	CRES-1408	\$196.42
JIBC New Westminster	June 11-13, 2018	Conflict Coaching Level I	CRES-1131	\$637.51
JIBC New Westminster	June 11-12, 2018	Asserting Yourself in Conflict Situations	CRES-1305	\$419.27
JIBC New Westminster	June 14, 2018	Preparing for your Negotiation Assessment	CRES-1481	\$356.08
JIBC New Westminster	June 15, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.53
JIBC New Westminster	June 18-20, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.51
JIBC New Westminster	June 21, 2018	Preparing for Your Mediation Assessment	CRES-1491	\$413.52
JIBC New Westminster	June 26-27, 2018	Building Your Communication Toolbox	CRES-1302	\$419.27
JIBC New Westminster	July 4, 2018	Assessment: Specialization in Negotiation	CRES-1561	\$488.18
JIBC New Westminster	July 5-6, 2018	Conflict Dynamics in Groups	CRES-1210	\$419.27
JIBC New Westminster	July 9-11, 2018	Mediation Skills Level I	CRES-1180	\$637.51
JIBC New Westminster	July 12-13, 2018	Mediation Skills Level III	CRES-1495	\$419.27
JIBC New Westminster	July 16-17, 2018	Balancing Empathy & Assertion	CRES-1472	\$419.27
JIBC New Westminster	July 18-20, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.51
JIBC New Westminster	July 19, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.53
JIBC New Westminster	July 23-25, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.51
JIBC New Westminster	July 25-27, 2018	Conflict Coaching Level II	CRES-1231	\$637.51
JIBC New Westminster	July 27, 2018	Coached Small Group Clinic	CRES-1475	\$195.27
JIBC New Westminster	July 30 - August 1, 2018	Dealing with Anger	CRES-1190	\$637.51
JIBC New Westminster	July 30 - August 1, 2018	Resolving Conflict on the Front Line: Demonstrating Leadership at Work	CRES-1200	\$637.51
JIBC New Westminster	August 9-10, 2018	Managing the Hostile Individual	CRES-1308	\$419.27
JIBC New Westminster	August 13-15, 2018	Negotiation Skills Level I	CRES-1170	\$637.51
JIBC New Westminster	August 15-17, 2018	Mediation Skills Level I	CRES-1180	\$637.51
JIBC New Westminster	August 20-22, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.51
JIBC New Westminster	August 20-24, 2018	Negotiation Skills Level II	CRES-1270	\$1,010.83
JIBC New Westminster	August 23, 2018	Assessment: Specialization in Negotiation	CRES-1561	\$488.18
JIBC New Westminster	August 27-29, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.51
JIBC New Westminster	August 27-31, 2018	Mediation Skills Level II	CRES-1280	\$1,010.83
JIBC New Westminster	August 30, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.53
JIBC Victoria Campus	September 5-7, 2017	Dealing with Anger	CRES-1190	\$625.01
JIBC Victoria Campus	October 12-13, 2017	Asserting Yourself in Conflict Situations	CRES-1305	\$411.05
JIBC Victoria Campus	October 23-25, 2017	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01
JIBC Victoria Campus	November 6-8, 2017	Foundations of Collaborative Conflict Resolution	CRES-1100	\$625.01

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JIBC Victoria Campus	November 14-16, 2017	Negotiation Skills Level I	CRES-1170	\$625.01
JIBC Victoria Campus	December 4-6, 2017	Mediation Skills Level I	CRES-1180	\$625.01
JIBC Victoria Campus	December 11-12, 2017	Building Your Communication Toolbox	CRES-1302	\$411.05
JIBC Victoria Campus	January 8-10, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01
JIBC Victoria Campus	January 22-26, 2018	Mediation Skills Level II	CRES-1280	\$991.01
JIBC Victoria Campus	February 5-7, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$625.01
JIBC Victoria Campus	February 15-16, 2018	Asserting Yourself in Conflict Situations	CRES-1305	\$411.05
JIBC Victoria Campus	February 19-23, 2018	Negotiation Skills Level II	CRES-1270	\$991.01
JIBC Victoria Campus	February 26, 2018	Coached Small Group Clinic	CRES-1475	\$191.44
JIBC Victoria Campus	March 7-9, 2018	Resolving Conflict on the Front Line: Demonstrating Leadership at Work	CRES-1200	\$625.01
JIBC Victoria Campus	March 12-14, 2018	Negotiation Skills Level I	CRES-1170	\$625.01
JIBC Victoria Campus	March 15-16, 2018	Conflict Dynamics in Groups	CRES-1210	\$411.05
JIBC Victoria Campus	March 19-21, 2018	Dealing with Anger	CRES-1190	\$625.01
JIBC Victoria Campus	March 26-27, 2018	Managing the Hostile Individual	CRES-1308	\$411.05
JIBC Victoria Campus	April 9-11, 2018	Mediation Skills Level I	CRES-1180	\$637.51
JIBC Victoria Campus	April 16-18, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.51
JIBC Victoria Campus	April 19-20, 2018	Building Your Communication Toolbox	CRES-1302	\$419.27
JIBC Victoria Campus	May 3-4, 2018	Defining Issues & Setting the Agenda	CRES-1401	\$419.27
JIBC Victoria Campus	May 7-9, 2018	Conflict Coaching Level I	CRES-1131	\$637.51
JIBC Victoria Campus	May 14-16, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.51
JIBC Victoria Campus	May 17-18, 2018	Balancing Empathy & Assertion	CRES-1472	\$419.27
JIBC Victoria Campus	June 11-12, 2018	Asserting Yourself in Conflict Situations	CRES-1305	\$419.27
JIBC Victoria Campus	June 18-20, 2018	Conflict Coaching Level II	CRES-1231	\$637.51
JIBC Victoria Campus	July 16-18, 2018	Negotiation Skills Level I	CRES-1170	\$637.51
JIBC Victoria Campus	July 23-25, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.51
JIBC Victoria Campus	August 7-9, 2018	Mediation Skills Level I	CRES-1180	\$637.51
JIBC Victoria Campus	August 13-15, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.51
JIBC Victoria Campus	August 16-17, 2018	Building Your Communication Toolbox	CRES-1302	\$419.27
Online	September 11 - November 3, 2017	Civil Procedure	CRES-1411	\$411.05
Online	October 2 - November 10, 2017	Theoretical Foundations of Dispute Resolution	CRES-1150	\$625.01
Online	October 16 - November 10, 2017	Ethical Dilemmas for Mediators	CRES-1298	\$411.05
Online	January 8 - April 16, 2018	Introduction to Conflict Analysis & Resolution	CRES-1851	\$654.28
Online	February 5 - March 16, 2018	Theoretical Foundations of Dispute Resolution	CRES-1150	\$625.01
Online	March 19 - May 11, 2018	Civil Procedure	CRES-1411	\$411.05
Online	April 16 - May 11, 2018	Ethical Dilemmas for Mediators	CRES-1298	\$419.27
Online	June 4- July 13, 2018	Theoretical Foundations of Dispute Resolution	CRES-1150	\$637.51
University of Calgary	September 26-28, 2017	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101; PDS 002	\$625.00
University of Calgary	October 3-4, 2017	Asserting Yourself in Conflict Situations	CRES-1305; PDS 004	\$445.00
University of Calgary	October 17-19, 2017	Negotiation Skills Level I	CRES-1170; PDS 185	\$625.00
University of Calgary	October 24-26, 2017	Resolving Conflict on the Front Line: Demonstrating Leadership at Work	CRES-1200; PDS 009	\$625.00
University of Calgary	October 31 - November 2, 2017	Mediation Skills Level I	CRES-1180; PDS 006	\$625.00
University of Calgary	November 7-9, 2017	Dealing with Anger	CRES-1190; PDS 007	\$625.00
University of Calgary	November 14-15, 2017	Building Your Communication Toolbox	CRES-1302; PDS 173	\$445.00

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University of Calgary	November 27 - December 1, 2017	Negotiation Skills Level II	CRES-1270; PDS 010	\$995.00
University of Calgary	January 23-25, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101; PDS 002	\$625.00
University of Calgary	February 6-7, 2018	Asserting Yourself in Conflict Situations	CRES-1305; PDS 004	\$445.00
University of Calgary	February 20-22, 2018	Negotiation Skills Level I	CRES-1170; PDS 185	\$625.00
University of Calgary	February 27-28, 2018	Defining Issues & Setting the Agenda	CRES-1401; PDS 021	\$445.00
University of Calgary	March 6-8, 2018	Shifting from Positions to Interests	CRES-1402; PDS 208	\$625.00
University of Calgary	March 13-14, 2018	Conflict Dynamics in Groups	CRES-1210; PDS 229	\$445.00
University of Calgary	March 20-21, 2018	Negotiating With Difficult People: Making It Hard to Say No	CRES-1407; PDS 018	\$445.00
University of Calgary	April 10-12, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101; PDS 002	\$625.00
University of Calgary	April 17-18, 2018	Building Your Communication Toolbox	CRES-1302; PDS 173	\$445.00
University of Calgary	April 24-26, 2018	Dealing with Anger	CRES-1190; PDS 007	\$625.00
University of Calgary	May 1-3, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101; PDS 002	\$625.00
University of Calgary	May 8-10, 2018	Negotiation Skills Level I	CRES-1170; PDS 185	\$625.00
University of Calgary	May 15-17, 2018	Mediation Skills Level I	CRES-1180; PDS 006	\$625.00
University of Calgary	May 18, 2018	The Art of Reframing	CRES-1408; PDS 013	\$240.00
University of Calgary	May 29-31, 2018	Resolving Conflict on the Front Line: Demonstrating Leadership at Work	CRES-1200; PDS 009	\$625.00
University of Calgary	June 4-8, 2018	Mediation Skills Level II	CRES-1280; PDS 012	\$995.00
University of Calgary	June 12-13, 2018	Managing the Hostile Individual	CRES-1308; PDS 236	\$650.00
Yukon College	October 3-5, 2017	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01
Yukon College	October 16-18, 2017	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01
Yukon College	November 1-3, 2017	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$625.01
Yukon College	November 15-16, 2017	Asserting Yourself in Conflict Situations	CRES-1305	\$411.05
Yukon College	November 20-22, 2017	Negotiation Skills Level I	CRES-1170	\$625.01
Yukon College	December 11-13, 2017	Mediation Skills Level I	CRES-1180	\$625.01