

# CENTRE FOR LEADERSHIP & CENTRE FOR CONFLICT RESOLUTION

## LEADERSHIP, TRAINING AND FACILITATION COURSES

### NEW WESTMINSTER

COURSE DATE	COURSE	COURSE CODE	FEE
June 4–6, 2018	Lead Yourself First	LEAD-1100	\$630.63
June 11–13, 2018	Tools and Activities for Trainers	INDC-1211	\$661.63
June 14–15, 2018	Facilitation Fundamentals	INDC-1377	\$438.77
June 22, July 19, 20	Training and Facilitation Capstone	INDC-1590	\$667.36
June 25–27, 2018	Leading with Influence in Organizations	LEAD-1102	\$630.63
June 28–29, 2018	Leadership Simulation	LEAD-1504	\$552.03
July 4–6, 2018	Essential Skills for Training and Facilitation	INDC-1110	\$661.63
July 9–11, 2018	Lead Yourself First	LEAD-1100	\$630.63
July 16–18, 2018	Leading Through Relationships	LEAD-1101	\$630.63
August 16–17, 2018	Critical Thinking for Better Decision Making	LEAD-1103	\$630.63
August 20–22, 2018	Lead Yourself First	LEAD-1100	\$630.63
September 12–14, 2018	Lead Yourself First	LEAD-1100	\$630.63
September 17–19, 2018	Leading Through Relationships	LEAD-1101	\$630.63
September 19–21, 2018	Essential Skills for Training and Facilitation	INDC-1110	\$661.63
September 24–26, 2018	Leading with Influence in Organizations	LEAD-1102	\$630.63
September 27–28, 2018	Facilitation Fundamentals	INDC-1377	\$438.77
October 1–2, 2018	Leading Projects	LEAD-1366	\$438.77
October 3–5, 2018	Tools and Activities for Trainers	INDC-1211	\$661.63
October 10–12, 2018	Advanced Facilitation	INDC-1250	\$731.99
October 10–12, 2018	Lead Yourself First	LEAD-1100	\$630.63
October 15–17, 2018	Leading Through Relationships	LEAD-1101	\$630.63
October 18–19, 2018	Critical Thinking for Better Decision Making	LEAD-1103	\$630.63
October 24–26, 2018	Designing Consultation and Engagement Processes (formerly INDC-1402)	INDC-1302	\$731.99
October 29–31, 2018	Essential Skills for Training and Facilitation	INDC-1110	\$661.63
November 5–7, 2018	Leading with Influence in Organizations	LEAD-1102	\$630.63
November 8–9, 2018	Creating and Delivering Engaging Presentations	INDC-1396	\$438.77
November 8 & December 6, 2018	Training and Facilitation Capstone (formerly INDC-1590)	INDC-1591	\$667.36
November 14–16, 2018	Lead Yourself First	LEAD-1100	\$630.63
November 21, 2018	Agile Project Management	SEVE- 1072	\$189.00
November 26–28, 2018	Leading Through Relationships	LEAD-1101	\$630.63
November 29–30, 2018	Facilitation Fundamentals	INDC-1377	\$438.77

<b>COURSE DATE</b>	<b>COURSE</b>	<b>COURSE CODE</b>	<b>FEE</b>
November 29–30, 2018	Leadership Simulation	LEAD–1504	\$552.03
December 3–4, 2018	Critical Thinking for Better Decision Making	LEAD–1103	\$630.63
December 5–6, 2018	Leading with Resilience	LEAD–1395	\$447.54
December 10–12, 2018	Lead Yourself First	LEAD–1100	\$630.63
January 14–16, 2019	Leading Through Relationships	LEAD–1101	\$630.63
January 17–18, 2019	Facilitation Fundamentals	INDC–1377	\$438.77
January 21–23, 2019	Essential Skills for Training and Facilitation	INDC–1110	\$661.63
January 23–25, 2019	Lead Yourself First	LEAD–1100	\$630.63
January 24, 2019	TEDx JIBC		\$99.00
January 28–30, 2019	Leading with Influence in Organizations	LEAD–1102	\$630.63
February 4–6, 2019	Tools and Activities for Trainers	INDC–1211	\$661.63
February 7 & March 7, 2019	Training and Facilitation Capstone (formerly INDC–1590)	INDC–1591	\$667.36
February 11–12, 2019	Critical Thinking for Better Decision Making	LEAD–1103	\$630.63
February 20–22, 2019	Advanced Facilitation	INDC–1250	\$731.99
February 20–22, 2019	Leading Through Relationships	LEAD–1101	\$630.63
February 25–27, 2019	Lead Yourself First	LEAD–1100	\$630.63
February 28–March 1, 2019	Leadership Simulation	LEAD–1504	\$552.03
March 4–6, 2019	Essential Skills for Training and Facilitation	INDC–1110	\$661.63
March 7–8, 2019	Leading Projects	LEAD–1366	\$438.77
March 8, 2019	International Women's Day	SEVE–1068	TBA
March 11–13, 2019	Designing Consultation and Engagement Processes (formerly INDC–1402)	INDC–1302	\$731.99
March 11–13, 2019	Lead Yourself First	LEAD–1100	\$630.63
March 14–15, 2019	Creating and Delivering Engaging Presentations	INDC–1396	\$438.77
March 18–19, 2019	Facilitation Fundamentals	INDC–1377	\$438.77
March 25–27, 2019	Leading Through Relationships	LEAD–1101	\$630.63
April 1–3, 2019	Leading with Influence in Organizations	LEAD–1102	\$630.63
April 8–10, 2019	Lead Yourself First	LEAD–1100	\$630.63
April 11–12, 2019	Critical Thinking for Better Decision Making	LEAD–1103	\$630.63
May 1–3, 2019	Essential Skills for Training and Facilitation	INDC–1110	\$661.63
May 6–7, 2019	Leading with Resilience	LEAD–1395	\$447.54
May 8–10, 2019	Lead Yourself First	LEAD–1100	\$630.63
May 13–15, 2019	Leading Through Relationships	LEAD–1101	\$630.63
May 16, 2019	Positive Leadership	SEVE–1007	\$189.00
May 27–28, 2019	Facilitation Fundamentals	INDC–1377	\$438.77
June 3–5, 2019	Lead Yourself First	LEAD–1100	\$630.63
June 6–7, 2019	Critical Thinking for Better Decision Making	LEAD–1103	\$630.63
June 10–12, 2019	Tools and Activities for Trainers	INDC–1211	\$661.63
June 17–19, 2019	Advanced Facilitation	INDC–1250	\$731.99
June 20 & July 16, 2019	Training and Facilitation Capstone (formerly INDC–1590)	INDC–1591	\$667.36
June 24–26, 2019	Leading with Influence in Organizations	LEAD–1102	\$630.63
June 27–28, 2019	Leadership Simulation	LEAD–1504	\$552.03
July 3–5, 2019	Essential Skills for Training and Facilitation	INDC–1110	\$661.63
July 8–10, 2019	Lead Yourself First	LEAD–1100	\$630.63
July 15–17, 2019	Leading Through Relationships	LEAD–1101	\$630.63
July 18–19, 2019	Facilitation Fundamentals	INDC–1377	\$438.77
August 19–21, 2019	Lead Yourself First	LEAD–1100	\$630.63
August 22–23, 2019	Critical Thinking for Better Decision Making	LEAD–1103	\$630.63

## VICTORIA

COURSE DATE	COURSE	COURSE CODE	FEE
October 24–26, 2018	Lead Yourself First	LEAD-1100	\$630.63
February 26–28, 2019	Lead Yourself First	LEAD-1100	\$630.63
May 29–31, 2019	Leading Through Relationships	LEAD-1101	\$630.63

## CONFLICT RESOLUTION COURSES

### NEW WESTMINSTER

COURSE DATE	COURSE	COURSE CODE	FEE
June 4–6, 2018	Dealing with Anger	CRES-1190	\$637.50
June 4–5, 2018	Managing the Conflict Within	CRES-1473	\$419.26
June 7, 2018	The Art of Reframing	CRES-1408	\$196.41
June 11–13, 2018	Conflict Coaching Level I	CRES-1131	\$637.50
June 11–12, 2018	Asserting Yourself in Conflict Situations	CRES-1305	\$419.26
June 13, 2018	Preparing for Your Mediation Assessment	CRES-1491	\$413.50
June 14, 2018	Preparing for Your Negotiation Assessment	CRES-1481	\$356.07
June 15, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.52
June 18–20, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.50
June 21, 2018	Preparing for Your Mediation Assessment	CRES-1491	\$413.50
July 3, 2018	Preparing for Your Mediation Assessment	CRES-1491	\$413.50
June 26–27, 2018	Building Your Communication Toolbox	CRES-1302	\$419.26
July 4, 2018	Assessment: Specialization in Negotiation	CRES-1561	\$488.18
July 5–6, 2018	Conflict Dynamics in Groups	CRES-1210	\$419.26
July 9–11, 2018	Mediation Skills Level I	CRES-1180	\$637.50
July 12–13, 2018	Mediation Skills Level III	CRES-1495	\$436.48
July 16–18, 2018	The Mindful Educator	CRES-1120	\$688.60
July 16–17, 2018	Balancing Empathy & Assertion	CRES-1472	\$419.26
July 18, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.52
July 18–20, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.50
July 19, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.52
July 23–25, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.50
July 25–27, 2018	Conflict Coaching Level II	CRES-1231	\$637.50
July 27, 2018	Coached Small Group Clinic	CRES-1475	\$195.26
July 30 – August 1, 2018	Dealing with Anger	CRES-1190	\$637.50
July 30 – August 1, 2018	Resolving Conflict on the Frontline: Demonstrating Leadership at Work	CRES-1200	\$637.50
August 2, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.52
August 9–10, 2018	Managing the Hostile Individual	CRES-1308	\$419.26
August 13–15, 2018	Negotiation Skills Level I	CRES-1170	\$637.50
August 15–17, 2018	Mediation Skills Level I	CRES-1180	\$637.50
August 20–22, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.50
August 20–24, 2018	Negotiation Skills Level II	CRES-1270	\$1,010.83
August 23, 2018	Assessment: Specialization in Negotiation	CRES-1561	\$488.18
August 27–31, 2018	Mediation Skills Level II	CRES-1280	\$1,010.83
August 30, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.52

<b>COURSE DATE</b>	<b>COURSE</b>	<b>COURSE CODE</b>	<b>FEE</b>
September 6, 2018	Preparing for Your Mediation Assessment	CRES-1491	\$413.50
September 10-12, 2018	Dealing with Anger	CRES-1190	\$637.50
September 13-14, 2018	Asserting Yourself in Conflict Situations	CRES-1305	\$419.26
September 17-21, 2018	Negotiation Skills Level II	CRES-1270	\$1,010.83
September 19-21, 2018	Mediation Skills Level I	CRES-1180	\$637.50
September 24-26, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.50
September 25, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.52
September 27-28, 2018	Building Your Communication Toolbox	CRES-1302	\$419.26
October 1-3, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.50
October 4, 2018	The Art of Reframing	CRES-1408	\$196.41
October 11, 2018	Asking Better Questions	CRES-1404	\$207.88
October 15-17, 2018	Negotiation Skills Level I	CRES-1170	\$637.50
October 16, 2018	Preparing for Your Negotiation Assessment	CRES-1481	\$356.07
October 17-19, 2018	Dealing With Defensiveness in Conflict	CRES-1405	\$637.50
October 22-24, 2018	Dealing with Anger	CRES-1190	\$637.50
October 24-26, 2018	Mediation Skills Level I	CRES-1180	\$637.50
October 29-31, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.50
October 30, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.52
October 31 – November 2, 2018	Shifting from Positions to Interests	CRES-1402	\$654.72
November 5-7, 2018	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.50
November 6, 2018	Assessment: Specialization in Negotiation	CRES-1561	\$488.18
November 8-9, 2018	Asserting Yourself in Conflict Situations	CRES-1305	\$419.26
November 13-14, 2018	Conflict Dynamics in Groups	CRES-1210	\$429.26
November 15-16, 2018	Defining Issues & Setting the Agenda	CRES-1401	\$419.26
November 19-21, 2018	Mediation Skills Level I	CRES-1180	\$637.50
November 22-23, 2018	Building Your Communication Toolbox	CRES-1302	\$419.26
November 22, 2018	Preparing for Your Mediation Assessment	CRES-1491	\$413.50
November 26-27, 2018	Managing the Hostile Individual	CRES-1308	\$419.26
December 3-5, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.50
December 4-6, 2018	Conflict Coaching Level I	CRES-1131	\$637.50
December 5-7, 2018	Negotiation Skills Level I	CRES-1170	\$637.50
December 13, 2018	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.52
January 7-9, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.50
January 9-11, 2019	Mediation Skills Level I	CRES-1180	\$637.50
January 14-16, 2019	Dealing with Anger	CRES-1190	\$637.50
January 17-18, 2019	Asserting Yourself in Conflict Situations	CRES-1305	\$419.26
January 21-23, 2019	Conflict Coaching Level II	CRES-1231	\$637.50
January 24, 2019	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.52
January 25, 2019	Coached Small Group Clinic	CRES-1475	\$195.26
January 28-30, 2019	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.50
January 31, 2019	Assessment: Specialization in Negotiation	CRES-1561	\$488.18
February 1, 2019	The Art of Reframing	CRES-1408	\$196.41
February 4-5, 2019	Building Your Communication Toolbox	CRES-1302	\$419.26
February 6-8, 2019	Negotiation Skills Level I	CRES-1170	\$637.50
February 12-14, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.50
February 14, 2019	Preparing for Your Mediation Assessment	CRES-1491	\$413.50
February 19-21, 2019	Mediation Skills Level I	CRES-1180	\$637.50
February 21-22, 2019	Asserting Yourself in Conflict Situations	CRES-1305	\$419.26
February 25-27, 2019	Dealing with Anger	CRES-1190	\$637.50
February 25 – March 1, 2019	Mediation Skills Level II	CRES-1280	\$1,010.83

<b>COURSE DATE</b>	<b>COURSE</b>	<b>COURSE CODE</b>	<b>FEE</b>
February 27 – March 1, 2019	Dynamics of Power	CRES-1406	\$637.50
March 4–6, 2019	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.50
March 7–8, 2019	Conflict Dynamics in Groups	CRES-1210	\$419.26
March 11, 2019	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.52
March 18–20, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.50
March 21, 2019	Preparing for Your Negotiation Assessment	CRES-1481	\$356.07
March 25–29, 2019	Negotiation Skills Level II	CRES-1270	\$1,010.83
April 1–3, 2019	Mediation Skills Level I	CRES-1180	\$637.50
April 2, 2019	Preparing for Your Mediation Assessment	CRES-1491	\$413.50
April 4–5, 2019	Building Your Communication Toolbox	CRES-1302	\$419.26
April 4–5, 2019	Separate Meetings: Pre-Mediation & Caucusing	CRES-1409	\$427.93
April 8–10, 2019	Dealing with Anger	CRES-1190	\$637.50
April 10–12, 2019	Negotiation Skills Level I	CRES-1170	\$637.50
April 11, 2019	Assessment: Specialization in Negotiation	CRES-1561	\$488.18
April 15–17, 2019	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.50
April 17–18, 2019	Managing the Hostile Individual	CRES-1308	\$419.26
April 23, 2019	Asking Better Questions	CRES-1404	\$207.88
April 23, 2019	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.52
April 24–26, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.50
April 29–30, 2019	Asserting Yourself in Conflict Situations	CRES-1305	\$419.26
May 1–3, 2019	Dealing With Defensiveness in Conflict	CRES-1405	\$637.50
May 6–8, 2019	Integrating Conflict Theory and Practice	CRES-1152	\$637.50
May 9–10, 2019	Defining Issues & Setting the Agenda	CRES-1401	\$419.26
May 13–15, 2019	Shifting from Positions to Interests	CRES-1402	\$654.72
May 15–17, 2019	Dealing with Anger	CRES-1190	\$637.50
May 22–24, 2019	Mediation Skills Level I	CRES-1180	\$637.50
May 27–29, 2019	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.50
May 30–31, 2019	Asserting Yourself in Conflict Situations	CRES-1305	\$419.26
June 3–5, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.50
June 6–7, 2019	Balancing Empathy & Assertion	CRES-1472	\$419.26
June 10–12, 2019	Negotiation Skills Level I	CRES-1170	\$637.50
June 13, 2019	Assessment: Specialization in Negotiation	CRES-1561	\$488.18
June 14, 2019	The Art of Reframing	CRES-1408	\$196.41
June 14, 2019	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$614.52
June 17–19, 2019	Conflict Coaching Level I	CRES-1131	\$637.50
June 20–21, 2019	Mediation Skills Level III	CRES-1495	\$436.48
June 24–25, 2019	Managing the Conflict Within	CRES-1473	\$419.26
June 26, 2019	Coached Small Group Clinic	CRES-1475	\$195.26
June 27–28, 2019	Asserting Yourself in Conflict Situations	CRES-1305	\$419.26
July 2–4, 2019	Dealing with Anger	CRES-1190	\$637.50
July 8–10, 2019	Foundations of Collaborative Conflict Resolution	CRES-1100	\$637.50
July 10–12, 2019	Resolving Conflict on the Frontline: Demonstrating Leadership at Work	CRES-1200	\$637.50
July 15–17, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$637.50
July 15–17, 2019	Conflict Coaching Level II	CRES-1231	\$637.50
July 18–19, 2019	Building Your Communication Toolbox	CRES-1302	\$419.26
July 18, 2019	Preparing for Your Mediation Assessment	CRES-1491	\$413.50
July 22–24, 2019	Mediation Skills Level I	CRES-1180	\$637.50
July 23, 2019	Preparing for Your Negotiation Assessment	CRES-1481	\$356.07
July 25–26, 2019	Conflict Dynamics in Groups	CRES-1210	\$419.26
July 25–26, 2019	Asserting Yourself in Conflict Situations	CRES-1305	\$419.26

<b>COURSE DATE</b>	<b>COURSE</b>	<b>COURSE CODE</b>	<b>FEE</b>
August 6–7, 2019	Managing the Hostile Individual	CRES–1308	\$419.26
August 7–9, 2019	Foundations of Collaborative Conflict Resolution	CRES–1100	\$637.50
August 8, 2019	Assessment: Specialization in Mediation/Third Party Intervention	CRES–1560	\$614.52
August 12–14, 2019	Negotiation Skills Level I	CRES–1170	\$637.50
August 14–16, 2019	Dealing with Anger	CRES–1190	\$637.50
August 15, 2019	Assessment: Specialization in Negotiation	CRES–1561	\$488.18
August 19–23, 2019	Mediation Skills Level II	CRES–1280	\$1,010.83
August 26–28, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES–1101	\$637.50
August 29–30, 2019	Asserting Yourself in Conflict Situations	CRES–1305	\$419.26

## VICTORIA

<b>COURSE DATE</b>	<b>COURSE</b>	<b>COURSE CODE</b>	<b>FEE</b>
June 11–12, 2018	Asserting Yourself in Conflict Situations	CRES–1305	\$419.26
June 18–20, 2018	Conflict Coaching Level II	CRES–1231	\$637.50
July 16–18, 2018	Negotiation Skills Level I	CRES–1170	\$637.50
July 23–25, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES–1101	\$637.50
August 7–9, 2018	Mediation Skills Level I	CRES–1180	\$637.50
August 13–15, 2018	Foundations of Collaborative Conflict Resolution	CRES–1100	\$637.50
September 17–19, 2018	Dealing with Anger	CRES–1190	\$637.50
October 15–17, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES–1101	\$637.50
November 19–21, 2018	Foundations of Collaborative Conflict Resolution	CRES–1100	\$637.50
December 3–4, 2018	Asserting Yourself in Conflict Situations	CRES–1305	\$419.26
December 10–12, 2018	Mediation Skills Level I	CRES–1180	\$637.50
January 14–16, 2019	Negotiation Skills Level I	CRES–1170	\$637.50
January 21–23, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES–1101	\$637.50
January 28 – February 1, 2019	Mediation Skills Level II	CRES–1280	\$1,010.83
February 4–5, 2019	Building Your Communication Toolbox	CRES–1302	\$419.26
February 11–15, 2019	Negotiation Skills Level II	CRES–1270	\$1,010.83
February 20–22, 2019	Foundations of Collaborative Conflict Resolution	CRES–1100	\$637.50
March 4–6, 2019	Resolving Conflict on the Frontline: Demonstrating Leadership at Work	CRES–1200	\$637.50
March 18–20, 2019	Dealing with Anger	CRES–1190	\$637.50
March 21–22, 2019	Conflict Dynamics in Groups	CRES–1210	\$419.26
March 25–26, 2019	Managing the Hostile Individual	CRES–1308	\$419.26
April 8–9, 2019	Asserting Yourself in Conflict Situations	CRES–1305	\$419.26
April 24–26, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES–1101	\$637.50
May 1–3, 2019	Conflict Coaching Level I	CRES–1131	\$637.50
May 13–15, 2019	Foundations of Collaborative Conflict Resolution	CRES–1100	\$637.50
May 23–24, 2019	Balancing Empathy & Assertion	CRES–1472	\$419.26
June 10–12, 2019	Conflict Coaching Level II	CRES–1231	\$637.50
July 15–17, 2019	Negotiation Skills Level I	CRES–1170	\$637.50
July 22–24, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES–1101	\$637.50
August 7–9, 2019	Mediation Skills Level I	CRES–1180	\$637.50
August 12–14, 2019	Foundations of Collaborative Conflict Resolution	CRES–1100	\$637.50
August 15–16, 2019	Asserting Yourself in Conflict Situations	CRES–1305	\$419.26
August 19–20, 2019	Building Your Communication Toolbox	CRES–1302	\$419.26

## ONLINE

COURSE DATE	COURSE	COURSE CODE	FEE
June 4–July 15, 2018	Theoretical Foundations of Dispute Resolution	CRES–1150	\$637.50
September 10–November 3, 2018	Civil Procedure	CRES–1411	\$411.04
October 1–November 11, 2018	Theoretical Foundations of Dispute Resolution	CRES–1150	\$637.50
October 15–November 9, 2018	Ethical Dilemmas for Mediators	CRES–1298	\$419.26
January 7–April 18, 2019	Introduction to Conflict Analysis & Resolution	CRES–1851	\$667.36
February 4–March 17, 2019	Theoretical Foundations of Dispute Resolution	CRES–1150	\$637.50
March 18–May 11, 2019	Civil Procedure	CRES–1411	\$411.04
April 29–May 24, 2019	Ethical Dilemmas for Mediators	CRES–1298	\$419.26
June 3–July 14, 2019	Theoretical Foundations of Dispute Resolution	CRES–1150	\$637.50

## UNIVERSITY OF CALGARY (CALGARY, AB)

COURSE DATE	COURSE	UofC CODE	JIBC CODE	FEE
June 4–8, 2018	Mediation Skills Level II	PDS 012	CRES–1280	\$995.00
June 12–13, 2018	Managing the Hostile Individual	PDS 236	CRES–1308	\$650.00
September 25–27, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	PDS 002	CRES–1101	\$645.00
October 2–3, 2018	Asserting Yourself in Conflict Situations	PDS 004	CRES–1305	\$460.00
October 16–18, 2018	Negotiation Skills Level I	PDS 185	CRES–1170	\$645.00
October 23–25, 2018	Resolving Conflict on the Frontline: Demonstrating Leadership at Work	PDS 009	CRES–1200	\$645.00
October 30 – November 1, 2018	Mediation Skills Level I	PDS 006	CRES–1180	\$645.00
November 6–8, 2018	Dealing With Anger	PDS 007	CRES–1190	\$645.00
November 20–21, 2018	Building Your Communication Toolbox	PDS 173	CRES–1302	\$460.00
November 27–29, 2018	Conflict Coaching Level I	PDS 238	CRES–1131	\$665.00
December 3–7, 2018	Negotiation Skills Level II	PDS 010	CRES–1270	\$1,015.00
January 22–24, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	PDS 002	CRES–1101	\$645.00
February 5–6, 2019	Asserting Yourself in Conflict Situations	PDS 004	CRES–1305	\$460.00
February 19–21, 2019	Negotiation Skills Level I	PDS 185	CRES–1170	\$645.00
February 26–27, 2019	Defining Issues & Setting the Agenda	PDS 021	CRES–1401	\$460.00
March 5–7, 2019	Shifting from Positions to Interests	PDS 208	CRES–1402	\$645.00
March 12–13, 2019	Conflict Dynamics in Groups	PDS 229	CRES–1210	\$460.00
March 19–21, 2019	Conflict Coaching Level II	PDS 239	CRES–1231	\$665.00
April 2–4, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	PDS 002	CRES–1101	\$645.00
April 9–10, 2019	Building Your Communication Toolbox	PDS 173	CRES–1302	\$460.00
April 16–17, 2019	Managing the Hostile Individual	PDS 236	CRES–1308	\$665.00
April 30 – May 2, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	PDS 002	CRES–1101	\$645.00
May 7–9, 2019	Negotiation Skills Level I	PDS 185	CRES–1170	\$645.00
May 13–15, 2019	Dealing With Anger	PDS 007	CRES–1190	\$645.00
May 28–30, 2019	Mediation Skills Level I	PDS 006	CRES–1180	\$645.00
May 31, 2019	The Art of Reframing	PDS 013	CRES–1408	\$245.00
June 4–6, 2019	Resolving Conflict on the Frontline: Demonstrating Leadership at Work	PDS 009	CRES–1200	\$645.00
June 10–14, 2019	Mediation Skills Level II	PDS 012	CRES–1280	\$1,015.00
June 18–19, 2019	Negotiating With Difficult People: Making It Hard to Say No	PDS 018	CRES–1407	\$460.00

Register for University of Calgary courses at <http://conted.ucalgary.ca/conflictresolution/>

## COLLEGE OF NEW CALEDONIA (PRINCE GEORGE, B.C.)

COURSE DATE	COURSE	COURSE CODE	FEE
October 1–3, 2018	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES–1101	637.50
December 3–4, 2018	Building Your Communication Toolbox	CRES–1302	419.26
February 4–6, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES–1101	637.50
March 25–27, 2019	Negotiation Skills Level I	CRES–1170	637.50

Register for New Caledonia courses at [JIBC.ca](http://JIBC.ca)

## YUKON

COURSE DATE	COURSE	COURSE CODE	FEE
October 17–19, 2018	Foundations of Collaborative Conflict Resolution	CRES–1100	625.00
November 22–23, 2018	Building Your Communication Toolbox	CRES–1302	450.00

## SPECIAL EVENTS

COURSE DATE	COURSE	COURSE CODE	FEE
October 12, 2018	Building a Successful Conflict Resolution Business	SEVE–1080	189.00
October 25–26, 2018	Trauma Informed Practice in Dispute Resolution	SEVE–1081	389.00
February 11–12, 2019	Trauma Informed Practice in Dispute Resolution	SEVE–1081	389.00
November 29, 2018	Mediator in a Box	SEVE–1076	189.00

## AWARDS

For many of our students, the opportunity to study at JIBC is a next step towards reaching your personal and/or professional goals. However, while this is an exciting time in your life, it's important to anticipate the financial strains associated with pursuing a substantial course load.

Staying informed about available assistance and planning ahead will help you avoid a situation where you are overwhelmed. It is important to avoid waiting until the last minute to look for help with your finances.

You might be eligible for JIBC award and bursaries, visit [jibc.ca/financial-aid](http://jibc.ca/financial-aid) or call **604.528.5762** or **1.877.275.4332**

## LIBRARY

The JIBC Library offers research assistance and access to a unique and specialized collection of books, journals and online sources, all focused on the programs offered here. The Library catalogue and other online resources may be searched while on-site from a JIBC campus online from other locations.

JIBC librarians are available to help locate information on subjects taught at JIBC and to assist students with a variety of academic and research skills, such as locating the most current journal articles or citing sources correctly. Computers available for student use in the Library all have Microsoft Office, Internet access, and a wireless network is available campus-wide. Laptops and iPads are available to certificate, diploma or degree program students for short-term loan.

visit [jibc.ca/library](http://jibc.ca/library) for more information

### FOR MORE INFORMATION:

[jibc.ca](http://jibc.ca)  
[csj@jibc.ca](mailto:csj@jibc.ca)  
604.528.5608

### STAY CONNECTED:



JIBC: Justice Institute of British Columbia



@JIBCnews