



**JUSTICE  
INSTITUTE**  
*of* BRITISH COLUMBIA

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CENTRE FOR  
CONFLICT RESOLUTION

# ASSOCIATE CERTIFICATE IN CONFLICT COACHING



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This 12-day associate certificate will equip you with fundamental coaching tools to enable you to help others resolve their intra- and interpersonal conflicts more effectively.

Essential for leaders, managers and dispute resolution practitioners, this program provides practical and effective methods for reducing conflict and creating strategies for sustainable resolutions.

Conflict coaching is a highly practical approach to assist others in resolving their personal and professional conflicts, resulting in saved time and costs. The learning context for this certificate is workplace-based, however, conflict coaching can be applied in all settings, such as community and family contexts. Conflict coaching is also a core activity imbedded in other intervention approaches like negotiation and mediation.

You will learn the foundations of collaborative conflict resolution before focusing on the foundations of the coaching approach. You will broaden your learning on the themes of anger and emotion and then deepen your practice of conflict coaching when the stakes and emotions are high.

## **COURSES**

**This associate certificate is comprised of four required courses and an assessment:**

- Foundations of Collaborative Conflict Resolution: Workplace Focus CRES-1101 OR Foundations of Collaborative Conflict Resolution CRES-1100
- Conflict Coaching Level I CRES-1131
- Dealing With Anger CRES-1190
- Conflict Coaching Level II CRES-1231
- Assessment: Associate Certificate in Conflict Coaching CRES-1551

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## **HOW TO APPLY?**

Admission Requirements: These courses and certificate are open to anyone. There is a \$75 non-refundable certificate enrolment fee.

## **FOR MORE INFORMATION**

[jibc.ca/conres](http://jibc.ca/conres)

[conres@jibc.ca](mailto:conres@jibc.ca)

604.528.5608

## **TO REGISTER**

[register@jibc.ca](mailto:register@jibc.ca)

604.528.5590 or 1.877.528.5591 Toll Free



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