

CERTIFICATE IN CONFLICT RESOLUTION: SPECIALIZATION IN MEDIATION / THIRD-PARTY INTERVENTION

Your Suggested Learning Path

1 START HERE:

Take one of the following required courses: Foundations of Collaborative Conflict Resolution: CRES-1100

OR

Foundations of Collaborative Conflict Resolution: Workplace Focus CRES-1101

Offered at all our locations throughout the year. Visit www.jibc.ca/conres for full listing of course dates and locations.

2 Building your Communication Toolbox CRES-1302

Asserting Yourself in Conflict Situations CRES-1305

Highly recommended electives particularly if you have no previous training in interpersonal communication skills.

3 Next you should take:

Negotiation Skills Level I CRES-1170 then Mediation Skills Level I CRES-1180

After completing these, you will have a better idea of the specialization you want to pursue - negotiation or mediation.

6 Plan your specialized and general electives at this time.

Because we offer such a variety of special elective courses we are only able to offer some of these courses annually.

Visit www.jibc.ca/conres for a full list of electives.

Contact a Program Planner for assistance in making elective choices.
604.528.5608 or conres@jibc.ca

5 Choose one of the following required theory courses:

Integrating Conflict Theory and Practice CRES-1152

OR

Theoretical Foundations of Dispute Resolution (**online**) CRES-1150

4 This is a good time to enrol in your certificate specialization if you haven't done so already.

Visit www.jibc.ca/conres for benefits of becoming a certificate learner.

8 Negotiation Skills Level II CRES-1270

10 **Advanced Mediation electives to deepen mediation competencies.**

Ethical Dilemmas for Mediators in BC (**online**) CRES-1298

OR

Identifying Control and Abuse in Pre-Mediation CRES-1474

and

Mediation Skills Level III CRES-1495

7 Dealing with Anger CRES-1190

This course can be taken now or in between your electives.

9 Mediation Skills Level II CRES-1280

This course should be taken close to the end of your program. However, Mediation II is a prerequisite for many of the advanced electives in the mediation specialization.

11 Before your assessment, consider registering for:

Preparing for Your Mediation Assessment CRES-1491

This course will count towards your elective days.

13 GRADUATION

Successful completion of the Assessment will result in receiving your Certificate of Completion and invitation to an upcoming Convocation.

12 Register for your assessment:
Assessment: Specialization in Mediation/Third Party Intervention CRES-1560