

CONFLICT RESOLUTION ASSESSMENT DVDs

A listing of materials available at the Justice Institute Library

DVDs

- D1657 **Nancy Constable: Mediation Assessment: Strong** (DVD, 29 minutes)
- Nancy is mediating a workplace conflict between a Facilities Manager and the Occupational Health & Safety (OH&S) Coordinator who now reports to him after a reorganization. The Manager believes that he was left out of an important decision and is now trying to prevent further instances by requiring a cc on every communication. The Coordinator is struggling with this new type of management style. (Justice Institute of BC Centre for Conflict Resolution) (HD 42 N363 2013)

NOTE:

Students enrolled in a Conflict Resolution certificate program may also view previous learners' assessment videos online.

How to view:

1. Go to <https://video.jibc.ca>
2. Click on *Login* and enter your student username and password
3. Click on *channels*
4. Select *Centre for Conflict Resolution Assessment Video Examples*
5. *Logout* when finished

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