CONFLICT RESOLUTION
ASSESSMENT DVDs

A listing of materials available at the Justice Institute Library

D1657  Nancy Constable: Mediation Assessment: Strong  (DVD, 29 minutes)
Nancy is mediating a workplace conflict between a Facilities Manager and the
Occupational Health & Safety (OH&S) Coordinator who now reports to him after a
reorganization. The Manager believes that he was left out of an important decision and is
now trying to prevent further instances by requiring a cc on every communication. The
Coordinator is struggling with this new type of management style. (Justice Institute of BC
Centre for Conflict Resolution)  (HD 42 N363 2013)

NOTE:
Students enrolled in a Conflict Resolution certificate program may also view previous learners’
assessment videos online.

How to view:
1. Go to https://video.jibc.ca
2. Click on Login and enter your student username and password
3. Click on channels
4. Select Centre for Conflict Resolution Assessment Video Examples
5. Logout when finished

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