

Centre for Conflict Resolution: Certificate Information

Certificates Offered:

- [Certificate in Collaborative Conflict Resolution](#) (New – applications accepted starting **July 1, 2021**)
- [Associate Certificate in Leadership & Conflict Resolution](#)
- [Associate Certificate in Conflict Coaching](#)

Certificates Being Discontinued:

- [Associate Certificate in Workplace Conflict](#)
- [Family Mediation Certificate](#) (Most courses will continue to be open for individual enrolment)
- [Certificate in Conflict Resolution: Specialization in Mediation/Third-party Intervention](#)
- [Certificate in Conflict Resolution: Specialization in Negotiation](#)

Options for Students Enrolled in a Discontinued Certificate:

1. Complete your certificate prior to Aug 31, 2023

Students who are currently enrolled in one of the certificates being discontinued have until August 31, 2023 to complete the certificate requirements.

Note some electives will be discontinued and other elective options will be added.

2. Transfer into the new certificate

Students who want to transfer into the [new Certificate in Collaborative Conflict Resolution \(CCCR\)](#), can contact the centre to make this request. Many courses for existing certificates are also accepted for the new certificate. To review what courses are accepted, see the section titled “Courses Accepted Between Certificates”. Applications for the [new Certificate in Collaborative Conflict Resolution](#) accepted starting **July 1, 2021**. There is no fee to transfer to the new certificate program.

Options for Students not Enrolled in a Certificate Program:

1. Students who have completed most of the courses in one of the discontinued programs
 Students who are **not** currently enrolled in a certificate program but have completed most of the courses have a choice between transferring to the new certificate or completing the certificate being discontinued. Students can apply for the certificate program being discontinued until **August 31, 2021**. They will have until **August 31, 2023** to complete the certificate requirements.
2. Students who have taken a limited number of courses in conflict resolution
 We recommend that these students apply for the [new Certificate in Collaborative Conflict Resolution](#). Applications accepted starting July 1, 2021. Students have four years from the date they are enrolled to complete the certificate.

Courses Accepted Between Certificates:

With a few exceptions, courses that students have already taken towards an existing certificate count towards the new Certificate in Collaborative Conflict Resolution (CCCR).

Courses listed in the table below are accepted in the new Certificate in Collaborative Conflict Resolution (CCCR). In some instances, only the course name has changed, and the course code remains the same.

Certificate in Collaborative Conflict Resolution (CCCR) – Equivalent Courses			
Former Code	Former Course Name	New Code	New Course Name
CRES-1101	Foundations of Collaborative Conflict Resolution Workplace Focus (1.5 credits)	CRES-1100	Foundations of Collaborative Conflict Resolution (1.5 credits)
CRES-1190	Dealing with Anger (1.5 credits)	CRES-1105	Navigating Intense Emotions in Conflict (1.5 credits)
CRES-1406	Dynamics of Power (1.5 credits)	CRES-1106	Understanding Power, Privilege and Conflict (1.5 credits)
CRES-1131	Conflict Coaching Level 1 (1.5 credits)	CRES-1131	Conflict Coaching Fundamentals (1.5 credits)
CRES-1152 or	Integrating Conflict Theory and Practice (1.5 credits) Or Theory of Dispute Resolution (1.5 credits) online only	CRES-1152	

CRES-1150			Applying Theory to Conflict Resolution (1.5 credits)
CRES-1170	Negotiation Skills Level 1 (1.5 credits)	CRES-1170	Negotiation Fundamentals: Collaborative Problem Solving (1.5 credits)
CRES-1180	Mediation Skills Level 1 (1.5 credits)	CRES-1181	Mediation Fundamentals: Facilitating Conflict Conversations (1.5 credits)
CRES-1402	Shifting from Positions to Interests (1.5 credits)	CRES-1402	Shifting to Interests and Beyond (1.5 credits)
CRES-1231	Conflict Coaching Level 2 (1.5 credits)	CRES-1231	Advanced Conflict Coaching (1.5 credits).
CRES-1270	Negotiation Level 2 (2.5 credits)	CRES-1270	Advanced Negotiation: Problem Solving Under Pressure (2.5 credits).
CRES-1280	Mediation Level 2 (2.5 credits)	CRES-1410	Advanced Mediation (2.5 credits)
CRES-1308	Managing the Hostile Individual (1 credit)	CRES-1717	De-escalating Hostility (0.5 credits) online only
Note: Boxes shaded in blue identify courses with new codes.			

Discontinued Electives:

A number of elective courses in existing certificate programs will not be applicable to the new certificate. These courses are being discontinued and are listed in the table below. They will no longer be available after the last date listed.

Students interested in taking any of these courses to complete an existing certificate should take note of the last scheduled class dates. Note that these dates are subject to cancellation if enrolment numbers are low.

Students who have completed these electives, may want to consider completing an existing certificate to use these course credits. Note that students must complete these certificates before **August 31, 2023**.

Discontinued Courses		
The elective courses listed do NOT count towards the new CCCR.		
Course Code	Course Title	Last Scheduled Class Dates 2021
CRES-1302	Building Your Communication Toolbox	Jun 3-4, 2021

		Aug 12-13, 2021
CRES-1305	Asserting Yourself In Conflict Situations	May 25-26, 2021 Jul 8-9, 2021 Aug 19-20, 2021
CRES-1401	Defining Issues & Setting the Agenda	No scheduled dates
CRES-1405	Dealing With Defensiveness in Conflict	May 26-28, 2021
CRES-1409	Separate Meetings: Pre-Mediation & Caucusing	No scheduled dates
CRES-1452	Resolving Conflict in Groups Level 2	No scheduled dates
CRES-1472	Balancing Empathy & Assertion	Jun 24-25, 2021
CRES-1474	Identifying Control & Abuse in Pre-Mediation	No scheduled dates
CRES-1481	Preparing for Your Negotiation Assessment	Jul 20, 2021 Nov 16, 2021* Mar 22, 2022* Aug 9, 2022*
CRES-1491	Preparing for Your Mediation Assessment	Jun 29, 2021 Jul 15, 2021 Sept 16, 2021* Oct 13, 2021* Feb 1, 2022* Apr 14, 2022* Jun 7, 2022* Jul 28, 2022*
CRES-1495	Mediation Skills Level 3	Jul 12-13, 2021
CRES-1500	Facilitating Group Conflict	No scheduled dates
*Please note these class dates are not yet open for enrolment		

Highlights of the new Certificate in Collaborative Conflict Resolution:

- 20-credit certificate
- Modernized content including updated research, and a focus on equity, diversity, and inclusion (EDI), trauma-informed practice and neuroscience
- Five-stage model – now includes preparing for conflict engagement

- New course offerings
- New materials including manuals and videos
- Increased student support – e-portfolio, coaching support
- Deadline for certificate completion – four years
- Certificate enrolment criteria – some courses require that students be enrolled in a certificate program

Important Dates

July 1, 2021 – Accepting applications for the [new Certificate in Collaborate Conflict Resolution](#)

August 31, 2021 – Last day to apply for certificate programs being discontinued

August 31, 2023 - Last day to complete requirements for certificates being discontinued

Contact Information

EMAIL

conres@jibc.ca

PHONE (PROGRAM AREA)

604.528.5825

PHONE (REGISTER FOR COURSES)

604.528.5590

1.877.528.5591

Note: Students who have taken a course in the last three years can view unofficial transcript by login into their [myjibc.ca](#) account.

Program Refresh FAQ

- 1. Q: What's the difference between the current certificates, Certificate in Conflict Resolution: Specialization in Mediation/Third Party Intervention, the Certificate in Conflict Resolution: Specialization in Negotiation, and the *new* Certificate in Collaborative Conflict Resolution (CCCR)?**

A: They all provide graduates with a unique combination of theoretical knowledge and applied capabilities that prepares them to effectively participate in a collaborative, interest-based conflict engagement and resolution process. However, the new certificate is modernized and reflects current influences in theory and practice in the field of conflict resolution.

The new CCCR is a 20-credit program, and the current program consists of 18 credits.

Key themes in the *new* Certificate in Collaborative Conflict Resolution

- Use of JIBC’s expertise in experiential teaching and learning methodology to balance theoretical concepts and their practical application to the processes of negotiation, mediation, and conflict coaching.
- Deeper learning and connection through the use of rich resources and tools, such as skills demonstration videos, enhanced coaching opportunities, and e-portfolios to document, reflect and assess learning progression.
- Engagement with, and consideration of the implications for the practice of key societal challenges such as Indigenization, gender equality, mental health, equity, diversity, and inclusion.
- Strengthening student access through multi-modal delivery options.

[Click here](#) to learn more

- 2. Q: I am a certificate student who is halfway through the Conflict Resolution: Specialization in Mediation/Third-party Intervention or the Certificate in Conflict Resolution: Specialization in Negotiation, and I won’t be able to complete the courses prior to August 31, 2023. What should I do?**

A: If you can’t complete your certificate prior to the deadline, you can contact the program area by email at conres@jibc.ca or by phone at **604.528.5825** and ask to be transferred into the **new** CCCR program. There will be no fee for this transfer. With some exceptions, most courses you have taken are accepted in the new program. If you have taken courses that are no longer applicable and want to receive credit for them, then you would need to complete the old certificate prior to **August 31, 2023**. To determine if any of the courses you have taken are no longer being offered please see the list of “Discontinued Courses.”

- 3. Q: I have almost completed all the courses for the Conflict Resolution: Specialization in Mediation/Third-party Intervention or the Certificate in Conflict Resolution: Specialization in Negotiation, but I haven’t enrolled in a certificate program. Should I apply for enrolment in the old certificate or in the new certificate?**

A: This is your choice. All three are valued programs. If you can complete the old certificate by **August 31, 2023** and have already taken the elective courses that will no longer be applicable in the new certificate, you may want to focus on completing the Conflict Resolution: Specialization in Mediation/Third-party Intervention or the Certificate in Conflict Resolution: Specialization in Negotiation. If you choose to apply for the [new CCCR](#), once accepted you will have four years to complete the certificate.

- 4. Q: Should I wait until Sept 2021 to take conflict resolution courses?**

A: There is no reason to wait for the new courses since all required courses that you take will be accepted in the new certificate. In many cases, the content is similar but refreshed to include updated references and terminology. If you plan to apply for the [new CCCR program](#), you will not want to take any discontinued elective courses as they will not be accepted into the new program.

- 5. Q: Is the new certificate better than the old certificate?**

A: All certificates are valuable credentials. The new certificate features enhanced engagement with periodic coaching from program faculty, and a more integrative assessment methodology, including an e-portfolio.

6. Q: I haven't taken a course yet. Which program should I enrol in?

A: You can take a number of courses without enrolling in a program. If enrolment in a program is your goal we strongly recommend you apply for enrolment in the [new CCCR](#). Applications are being accepted for the new program starting **July 1, 2021**.