

**Associate Certificate in Workplace Conflict
Program Requirements as of September 1, 2021**

Total 5.5 credits

This program is being discontinued. To complete this program, enrol by August 31, 2021. Learners will have until August 31, 2023 to complete the program requirements.

REQUIRED COURSES (5.5 credits)

[CRES-1100 Foundations of Collaborative Conflict Resolution](#) (1.5 credits). Either **CRES-1100** or [CRES-1101 Foundations of Collaborative Conflict Resolution Workplace Focus](#) (1.5 credits) will be accepted.

[CRES-1170 Negotiation Fundamentals](#) (1.5 credits) *formerly CRES-1170 Negotiation Skills Level 1.*

[CRES-1200 Resolving Conflict on the Front Line: Leadership at Work](#) (1.5 credits)

[CRES-1210* Conflict Dynamics in Groups](#) (1.0 credits)

[CRES-1552 Assessment Associate Certificate in Workplace Conflict](#)

*Program Enrolment Required