

**Associate Certificate in Workplace Conflict  
Program Requirements as of September 1, 2021**

**Total 5.5 credits**

This program is being discontinued and is closed to enrolment. Learners will have until August 31, 2023 to complete the program requirements.

**REQUIRED COURSES (5.5 credits)**

**CRES-1100** Foundations of Collaborative Conflict Resolution (1.5 credits). Either **CRES-1100** or **CRES-1101** Foundations of Collaborative Conflict Resolution Workplace Focus (1.5 credits) will be accepted.

**CRES-1170** Negotiation Fundamentals (1.5 credits) *formerly CRES-1170 Negotiation Skills Level 1.*

**CRES-1200** Resolving Conflict on the Front Line: Leadership at Work (1.5 credits)

**CRES-1210\*** Conflict Dynamics in Groups (1.0 credits)

**CRES-1552** Assessment Associate Certificate in Workplace Conflict

\*Program Enrolment Required