

1. Open your Internet web browser (e.g. Internet Explorer, Google Chrome).
2. Type in the URL address: www.myjibc.ca.
3. Click on “Forgot Password”.



Login to our online learning platform - Blackboard



Look at your finances with JIBC, pay your tuition, find your grades, unofficial transcripts, and update your personal information such as email and address

[Forgot user name?](#)

[Forgot password?](#)

4. Enter your Student User ID (j0#####) and email address associated to your JIBC account.

 Enter the following information. If your account can be identified, an email will be sent with instructions on how to reset your password.

User Name *

Email Address *

Submit

Click **Submit**.

An email with further instructions will then be emailed to you.

5. Click on the **Reset my Password** link in the email.

Hello,

We've received a request to reset your JIBC account password. Please use the following link to do so:

[Reset my password](#)

Alternatively, you can copy and paste this one-time URL into your web browser to be taken to the password reset screen:

<HTTPS://jibc-selfservice.colleagueservices.ca:443/Student/Account/ResetPassword?resettoken=786633cfe8434905a7e92b7cdb089765>

Please remember the following requirements when creating a new password

- Must be least eight characters in length
- Contains an upper case letter
- Contains a lower case letter
- Contains a number
- Password must be different than the last five passwords you've used
- Password cannot contain any of these characters ;?:@&=<>\

If you received this email in error, no action is required from you.

If you have any questions or concerns about this email, please contact support at register@jibc.ca

6. Enter your JIBC Student Number, enter a new password that meets the requirements above, then re-enter your new password.

Reset Password

 Please enter your user name and new password.

User name

New password

[Show Password](#)

Confirm new password

[Show Password](#)

[Reset Password](#)

Click **Reset Password**.

7. Once successfully updated, login at <https://myjibc.ca>