

# CENTRE FOR LEADERSHIP & CENTRE FOR CONFLICT RESOLUTION

## LEADERSHIP, TRAINING AND FACILITATION COURSES

### NEW WESTMINSTER

COURSE DATE	COURSE	COURSE CODE	FEE
May 1–3, 2019	Essential Skills for Training and Facilitation	INDC-1110	\$674.86
May 6–7, 2019	Leading with Resilience	LEAD-1395	\$456.49
May 8–10, 2019	Lead Yourself First	LEAD-1100	\$643.24
May 13–15, 2019	Leading Through Relationships	LEAD-1101	\$643.24
May 16, 2019	Positive Leadership	SEVE-1069	\$189.00
May 27–28, 2019	Facilitation Fundamentals	INDC-1377	\$447.54
June 3–5, 2019	Lead Yourself First	LEAD-1100	\$643.24
June 5, 2019	TEDx JIBC	SEVE-1077	\$99.00
June 6–7, 2019	Critical Thinking for Better Decision Making	LEAD-1103	\$516.89
June 10–12, 2019	Tools and Activities for Trainers	INDC-1211	\$674.86
June 17–19, 2019	Advanced Facilitation	INDC-1250	\$746.62
June 20 & July 16, 2019	Training and Facilitation Capstone (formerly INDC-1590)	INDC-1591	\$680.70
June 24–26, 2019	Leading with Influence in Organizations	LEAD-1102	\$643.24
June 27–28, 2019	Leadership Simulation	LEAD-1504	\$563.07
July 3–5, 2019	Essential Skills for Training and Facilitation	INDC-1110	\$674.86
July 8–10, 2019	Lead Yourself First	LEAD-1100	\$643.24
July 15–17, 2019	Leading Through Relationships	LEAD-1101	\$643.24
July 18–19, 2019	Facilitation Fundamentals	INDC-1377	\$447.54
August 19–21, 2019	Lead Yourself First	LEAD-1100	\$643.24
August 22–23, 2019	Critical Thinking for Better Decision Making	LEAD-1103	\$516.89
Sept 11-13, 2019	Lead Yourself First	LEAD-1100	\$643.24
Sept 16-18, 2019	Leading Through Relationships	LEAD-1101	\$643.24
Sept 23-Sept 25, 2019	Leading with Influence in Organizations	LEAD-1102	\$643.24
Sept 25-27, 2019	Essential Skills for Training and Facilitation	INDC-1110	\$674.86
October 7-8, 2019	Facilitation Fundamentals	INDC-1377	\$447.54
October 9-11, 2019	Advanced Facilitation	INDC-1250	\$746.62
October 9-11, 2019	Lead Yourself First	LEAD-1100	\$643.24
October 16-18, 2019	Leading Through Relationships	LEAD-1101	\$643.24
October 21-22, 2019	Critical Thinking for Better Decision Making	LEAD-1103	\$516.89
October 23-25, 2019	Designing Consultation and Engagement Processes	INDC-1302	\$746.62
October 28-30, 2019	Essential Skills for Training and Facilitation	INDC-1110	\$674.86
November 4-6, 2019	Leading with Influence in Organizations	LEAD-1102	\$643.24

<b>COURSE DATE</b>	<b>COURSE</b>	<b>COURSE CODE</b>	<b>FEE</b>
November 7 & December 5, 2019	Training and Facilitation Capstone	INDC-1591	\$680.70
November 13-15, 2019	Lead Yourself First	LEAD-1100	\$643.24
November 20-22, 2019	Tools and Activities for Trainers	INDC-1211	\$674.86
November 25-27, 2019	Leading Through Relationships	LEAD-1101	\$643.24
November 25-26, 2019	Creating and Delivering Engaging Presentations	INDC-1396	\$447.54
November 28-29, 2019	Facilitation Fundamentals	INDC-1377	\$447.54
November 13-14, 2019	Leadership Simulation	LEAD-1504	\$563.07
December 2-3, 2019	Critical Thinking for Better Decision Making	LEAD-1103	\$516.89
December 5-6, 2019	Leading with Resilience	LEAD-1395	\$456.49
December 9-11, 2019	Lead Yourself First	LEAD-1100	\$643.24
January 13-15, 2020	Leading Through Relationships	LEAD-1101	\$643.24
January 16-17, 2020	Facilitation Fundamentals	INDC-1377	\$447.54
January 20-22, 2020	Essential Skills for Training and Facilitation	INDC-1110	\$674.86
January 22-24, 2020	Lead Yourself First	LEAD-1100	\$643.24
January 27-29, 2020	Leading with Influence in Organizations	LEAD-1102	\$643.24
February 3-5, 2020	Tools and Activities for Trainers	INDC-1211	\$674.86
February 7 & March 5, 2020	Training and Facilitation Capstone	INDC-1591	\$680.70
February 10-11, 2020	Facilitation Fundamentals	INDC-1377	\$447.54
February 12-13, 2020	Critical Thinking for Better Decision Making	LEAD-1103	\$516.89
February 19-21, 2020	Advanced Facilitation	INDC-1250	\$746.62
February 19-21, 2020	Leading Through Relationships	LEAD-1101	\$643.24
February 24-26, 2020	Lead Yourself First	LEAD-1100	\$643.24
February 27-28, 2020	Leadership Simulation	LEAD-1504	\$563.07
March 2-4, 2020	Essential Skills for Training and Facilitation	INDC-1110	\$674.86
March 6, 2020	International Women's Day	SEVE-1068	\$40.00
March 9-11, 2020	Designing Consultation and Engagement Processes	INDC-1302	\$746.62
March 9-10, 2020	Leading Projects	LEAD-1366	\$447.54
March 11-13, 2020	Lead Yourself First	LEAD-1100	\$643.24
March 18-19, 2020	Facilitation Fundamentals	INDC-1377	\$447.54
March 25-27, 2020	Leading Through Relationships	LEAD-1101	\$643.24
April 1-3, 2020	Leading with Influence in Organizations	LEAD-1102	\$643.24
April 6-8, 2020	Lead Yourself First	LEAD-1100	\$643.24
April 16-17, 2020	Critical Thinking for Better Decision Making	LEAD-1103	\$516.89
April 29-May 1, 2020	Essential Skills for Training and Facilitation	INDC-1110	\$674.86
May 6-8, 2020	Lead Yourself First	LEAD-1100	\$643.24
May 11-12, 2020	Leading with Resilience	LEAD-1395	\$456.49
May 13-15, 2020	Leading Through Relationships	LEAD-1101	\$643.24
May 27-28, 2020	Facilitation Fundamentals	INDC-1377	\$447.54
May 29, 2020	Understanding Body Language	SEVE-1064	\$189.00
June 1-3, 2020	Lead Yourself First	LEAD-1100	\$643.24
June 4-5, 2020	Critical Thinking for Better Decision Making	LEAD-1103	\$516.89
June 17-19, 2020	Leading with Influence in Organizations	LEAD-1102	\$643.24
June 22 & July 20, 2020	Training and Facilitation Capstone	INDC-1591	\$680.70
June 24-26, 2020	Essential Skills for Training and Facilitation	INDC-1110	\$674.86
June 25-26, 2020	Leadership Simulation	LEAD-1504	\$563.07
July 8-10, 2020	Lead Yourself First	LEAD-1100	\$643.24
July 13-15, 2020	Leading Through Relationships	LEAD-1101	\$643.24
July 16-17, 2020	Facilitation Fundamentals	INDC-1377	\$447.54

COURSE DATE	COURSE	COURSE CODE	FEE
July 29-31, 2020	Lead Yourself First	LEAD-1100	\$643.24
August 17-18, 2020	Critical Thinking for Better Decision Making	LEAD-1103	\$516.89
August 19-21, 2020	Lead Yourself First	LEAD-1100	\$643.24

## VICTORIA

COURSE DATE	COURSE	COURSE CODE	FEE
May 29-31, 2019	Leading Through Relationships	LEAD-1101	\$643.24
October 16-18, 2019	Lead Yourself First	LEAD-1100	\$643.24
November 6-7, 2019	Facilitation Fundamentals	INDC-1377	\$447.54
March 25-27, 2020	Lead Yourself First	LEAD-1100	\$643.24
April 1-2, 2020	Critical Thinking for Better Decision Making	LEAD-1103	\$516.89
May 27-29, 2020	Leading Through Relationships	LEAD-1101	\$643.24

# CONFLICT RESOLUTION COURSES

## NEW WESTMINSTER

COURSE DATE	COURSE	COURSE CODE	FEE
May 6-8, 2019	Integrating Conflict Theory and Practice	CRES-1152	\$650.25
May 13-14, 2019	Defining Issues & Setting the Agenda	CRES-1401	\$427.64
May 13-15, 2019	Shifting from Positions to Interests	CRES-1402	\$667.81
May 15-17, 2019	Dealing with Anger	CRES-1190	\$650.25
May 22-24, 2019	Mediation Skills Level I	CRES-1180	\$650.25
May 27-29, 2019	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
May 30-31, 2019	Asserting Yourself in Conflict Situations	CRES-1305	\$427.64
June 3-5, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25
June 6-7, 2019	Balancing Empathy & Assertion	CRES-1472	\$427.64
June 10-12, 2019	Negotiation Skills Level I	CRES-1170	\$650.25
June 13, 2019	Assessment: Specialization in Negotiation	CRES-1561	\$497.94
June 14, 2019	The Art of Reframing	CRES-1408	\$200.33
June 14, 2019	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$626.81
June 17-19, 2019	Conflict Coaching Level I	CRES-1131	\$650.25
June 20-21, 2019	Mediation Skills Level III	CRES-1495	\$445.20
June 24-25, 2019	Managing the Conflict Within	CRES-1473	\$427.64
June 26, 2019	Coached Small Group Clinic	CRES-1475	\$199.16
June 27-28, 2019	Asserting Yourself in Conflict Situations	CRES-1305	\$427.64
July 2-4, 2019	Dealing with Anger	CRES-1190	\$650.25
July 8-10, 2019	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
July 10-12, 2019	Resolving Conflict on the Frontline: Demonstrating Leadership at Work	CRES-1200	\$650.25
July 15-17, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25
July 15-17, 2019	Conflict Coaching Level II	CRES-1231	\$650.25
July 18-19, 2019	Building Your Communication Toolbox	CRES-1302	\$427.64
July 18, 2019	Preparing for Your Mediation Assessment	CRES-1491	\$421.77
July 22-24, 2019	Mediation Skills Level I	CRES-1180	\$650.25
July 23, 2019	Preparing for Your Negotiation Assessment	CRES-1481	\$363.19
July 25-26, 2019	Conflict Dynamics in Groups	CRES-1210	\$427.64
July 25-26, 2019	Asserting Yourself in Conflict Situations	CRES-1305	\$427.64

<b>COURSE DATE</b>	<b>COURSE</b>	<b>COURSE CODE</b>	<b>FEE</b>
August 6–7, 2019	Managing the Hostile Individual	CRES–1308	\$427.64
August 7–9, 2019	Foundations of Collaborative Conflict Resolution	CRES–1100	\$650.25
August 8, 2019	Assessment: Specialization in Mediation/Third Party Intervention	CRES–1560	\$626.81
August 12–14, 2019	Negotiation Skills Level I	CRES–1170	\$650.25
August 14–16, 2019	Dealing with Anger	CRES–1190	\$650.25
August 15, 2019	Assessment: Specialization in Negotiation	CRES–1561	\$497.94
August 19–23, 2019	Mediation Skills Level II	CRES–1280	\$1031.04
August 26–28, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES–1101	\$650.25
August 29–30, 2019	Asserting Yourself in Conflict Situations	CRES–1305	\$427.64
September 9-11, 2019	Mediation Skills Level I	CRES–1180	\$650.25
September 10, 2019	Preparing for Your Mediation Assessment	CRES–1491	\$421.77
September 12-13, 2019	Building Your Communication Toolbox	CRES–1302	\$427.64
September 16-20, 2019	Negotiation Skills Level II	CRES–1270	\$1,031.04
September 17-18, 2019	Asserting Yourself in Conflict Situations	CRES–1305	\$427.64
September 23-25, 2019	Foundations of Collaborative Conflict Resolution	CRES–1100	\$650.25
September 25-27, 2019	Dealing with Anger	CRES–1190	\$650.25
September 30, 2019	Assessment: Specialization in Mediation/Third Party Intervention	CRES–1560	\$626.81
September 30 - October 2, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES–1101	\$650.25
October 7-11, 2019	Mediation Skills 2	CRES–1280	\$1,031.04
October 15-17, 2019	Negotiation Skills Level I	CRES–1170	\$650.25
October 18, 2019	Asking Better Questions	CRES–1404	\$212.03
October 21-23, 2019	Mediation Skills Level I	CRES–1180	\$650.25
October 24, 2019	Assessment: Specialization in Mediation/Third Party Intervention	CRES–1560	\$626.81
October 25, 2019	The Art of Reframing	CRES-1408	\$200.33
October 28-30, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES–1101	\$650.25
October 30 - November 1, 2019	Dealing with Anger	CRES-1190	\$650.25
November 4-6, 2019	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
November 5, 2019	Preparing for Your Mediation Assessment	CRES–1491	\$421.77
November 7, 2019	Preparing for your Negotiation Assessment	CRES–1481	\$363.10
November 7-8, 2019	Building Your Communication Toolbox	CRES–1302	\$427.64
November 12-13, 2019	Asserting Yourself in Conflict Situations	CRES–1305	\$427.64
November 14-15, 2019	Managing the Hostile Individual	CRES–1308	\$427.64
November 18-19, 2019	Conflict Dynamics in Groups	CRES–1210	\$427.64
November 19-21, 2019	Dealing With Defensiveness in Conflict	CRES–1405	\$650.25
November 20-22, 2019	Mediation Skills Level I	CRES–1180	\$650.25
November 25, 2019	Assessment: Specialization in Mediation/Third Party Intervention	CRES–1560	\$626.81
November 25-27, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES–1101	\$650.25
November 26, 2019	Mediator in a Box	SEVE–1076	\$189.00
November 27-29, 2019	Shifting from Positions to Interests	CRES–1402	\$667.81
December 2-4, 2019	Negotiation Skills Level I	CRES–1170	\$650.25
December 4-6, 2019	Conflict Coaching Level I	CRES–1131	\$650.25
December 6, 2019	Coached Small Group Clinic	CRES–1475	\$199.16
December 9-11, 2019	Foundations of Collaborative Conflict Resolution	CRES–1100	\$650.25
December 10, 2019	Assessment: Specialization in Negotiation	CRES–1561	\$497.94
January 6-8, 2020	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES–1101	\$650.25
January 8-10, 2020	Dealing with Anger	CRES–1190	\$650.25
January 13-15, 2020	Mediation Skills Level I	CRES–1180	\$650.25
January 16-17, 2020	Asserting Yourself in Conflict Situations	CRES–1305	\$427.64

<b>COURSE DATE</b>	<b>COURSE</b>	<b>COURSE CODE</b>	<b>FEE</b>
January 20-22, 2020	Conflict Coaching Level II	CRES-1231	\$650.25
January 23, 2020	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$626.81
January 27-29, 2020	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
February 3-7, 2020	Mediation Skills Level II	CRES-1280	\$1,031.04
February 4-5, 2020	Building Your Communication Toolbox	CRES-1302	\$427.64
February 6, 2020	Preparing for Your Mediation Assessment	CRES-1491	\$421.77
February 10-12, 2020	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25
February 12-14, 2020	Negotiation Skills Level I	CRES-1170	\$650.25
February 18-20, 2020	Mediation Skills Level I	CRES-1180	\$650.25
February 21, 2020	The Art of Reframing	CRES-1408	\$200.33
February 24-26, 2020	Dealing with Anger	CRES-1190	\$650.25
February 25, 2020	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$626.81
February 27-28, 2020	Asserting Yourself in Conflict Situations	CRES-1305	\$427.64
March 2-4, 2020	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
March 5-6, 2020	Conflict Dynamics in Groups	CRES-1210	\$427.64
March 9-11, 2020	Dynamics of Power	CRES-1406	\$650.25
March 16-18, 2020	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25
March 23-27, 2020	Negotiation Skills Level II	CRES-1270	\$1,031.04
March 30, 2020	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$626.81
April 1-3, 2020	Mediation Skills Level I	CRES-1180	\$650.25
April 6-8, 2020	Negotiation Skills Level I	CRES-1170	\$650.25
April 7, 2020	Preparing for Your Mediation Assessment	CRES-1491	\$421.77
April 8-9, 2020	Asserting Yourself in Conflict Situations	CRES-1305	\$427.64
April 14-16, 2020	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
April 15-17, 2020	Dealing with Anger	CRES-1190	\$650.25
April 20-21, 2020	Managing the Hostile Individual	CRES-1308	\$427.64
April 22-24, 2020	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25
April 23, 2020	Assessment: Specialization in Negotiation	CRES-1561	\$497.94
April 27, 2020	Asking Better Questions	CRES-1404	\$212.03
April 27-28, 2020	Separate Meetings: Pre-Mediation & Caucusing	CRES-1409	\$445.20
April 29, 2020	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$626.81
May 4-6, 2020	Integrating Conflict Theory and Practice	CRES-1152	\$650.25
May 6-8, 2020	Shifting from Positions to Interests	CRES-1402	\$667.81
May 11-13, 2020	Mediation Skills Level I	CRES-1180	\$650.25
May 14-15, 2020	Asserting Yourself in Conflict Situations	CRES-1305	\$427.64
May 19-21, 2020	Dealing with Anger	CRES-1190	\$650.25
May 21-22, 2020	Defining Issues & Setting the Agenda	CRES-1401	\$427.64
May 25, 2020	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$626.81
May 25-27, 2020	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
May 26-28, 2020	Dealing With Defensiveness in Conflict	CRES-1405	\$650.25
May 28-29, 2020	Building Your Communication Toolbox	CRES-1302	\$427.64
June 1-3, 2020	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25
June 3-5, 2020	Conflict Coaching Level I	CRES-1131	\$650.25
June 8-10, 2020	Negotiation Skills Level I	CRES-1170	\$650.25
June 11-12, 2020	Balancing Empathy & Assertion	CRES-1472	\$427.64
June 15, 2020	The Art of Reframing	CRES-1408	\$200.33
June 16, 2020	Coached Small Group Clinic	CRES-1475	\$199.16
June 22-23, 2020	Managing the Conflict Within	CRES-1473	\$427.64
June 24-25, 2020	Mediation Skills Level III	CRES-1495	\$445.20

<b>COURSE DATE</b>	<b>COURSE</b>	<b>COURSE CODE</b>	<b>FEE</b>
June 25-26, 2020	Asserting Yourself in Conflict Situations	CRES-1305	\$427.64
July 2-3, 2020	Conflict Dynamics in Groups	CRES-1210	\$427.64
July 6-8, 2020	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
July 8-10, 2020	Mediation Skills Level I	CRES-1180	\$650.25
July 13-15, 2020	Dealing with Anger	CRES-1190	\$650.25
July 15-17, 2020	Resolving Conflict on the Frontline: Demonstrating Leadership at Work	CRES-1200	\$650.25
July 20-22, 2020	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25
July 22-24, 2020	Conflict Coaching Level II	CRES-1231	\$650.25
July 27-28, 2020	Asserting Yourself in Conflict Situations	CRES-1305	\$427.64
July 29, 2020	Preparing for your Negotiation Assessment	CRES-1481	\$363.10
August 4-6, 2020	Negotiation Skills Level I	CRES-1170	\$650.25
August 5, 2020	Preparing for Your Mediation Assessment	CRES-1491	\$421.77
August 6-7, 2020	Managing the Hostile Individual	CRES-1308	\$427.64
August 10-14, 2020	Mediation Skills Level II	CRES-1280	\$1,031.04
August 11, 2020	Assessment: Specialization in Negotiation	CRES-1561	\$497.94
August 17-19, 2020	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
August 19-21, 2020	Dealing with Anger	CRES-1190	\$650.25
August 24-25, 2020	Building Your Communication Toolbox	CRES-1302	\$427.64
August 25, 2020	Assessment: Specialization in Mediation/Third Party Intervention	CRES-1560	\$626.81
August 26-28, 2020	Foundations of Collaborative Conflict Resolution	CRES-1101	\$650.25
August 31 - September 1, 2020	Asserting Yourself in Conflict Situations	CRES-1305	\$427.64

## VICTORIA

<b>COURSE DATE</b>	<b>COURSE</b>	<b>COURSE CODE</b>	<b>FEE</b>
May 1-3, 2019	Conflict Coaching Level I	CRES-1131	\$650.25
May 13-15, 2019	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
May 23-24, 2019	Balancing Empathy & Assertion	CRES-1472	\$427.64
June 10-12, 2019	Conflict Coaching Level II	CRES-1231	\$650.25
July 15-17, 2019	Negotiation Skills Level I	CRES-1170	\$650.25
July 22-24, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25
August 7-9, 2019	Mediation Skills Level I	CRES-1180	\$650.25
August 12-14, 2019	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
August 15-16, 2019	Asserting Yourself in Conflict Situations	CRES-1305	\$427.64
August 19-20, 2019	Building Your Communication Toolbox	CRES-1302	\$427.64
September 23-25, 2019	Dealing with Anger	CRES-1190	\$650.25
October 21-23, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25
November 13-15, 2019	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
December 2-3, 2019	Asserting Yourself in Conflict Situations	CRES-1305	\$427.64
January 6-8, 2020	Negotiation Skills Level I	CRES-1170	\$650.25
January 13-17, 2020	Mediation Skills Level II	CRES-1280	\$1,031.04
January 20-22, 2020	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25
February 3-5, 2020	Mediation Skills Level I	CRES-1180	\$650.25
February 10-12, 2020	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
February 13-14, 2020	Building Your Communication Toolbox	CRES-1302	\$427.64
March 2-4, 2020	Resolving Conflict on the Frontline: Demonstrating Leadership at Work	CRES-1200	\$650.25
March 9-13, 2020	Negotiation Skills Level II	CRES-1270	\$1,031.04
March 16-18, 2020	Dealing with Anger	CRES-1190	\$650.25

<b>COURSE DATE</b>	<b>COURSE</b>	<b>COURSE CODE</b>	<b>FEE</b>
March 30-31, 2020	Managing the Hostile Individual	CRES-1308	\$427.64
April 2-3, 2020	Asserting Yourself in Conflict Situations	CRES-1305	\$427.64
April 6-7, 2020	Conflict Dynamics in Groups	CRES-1210	\$427.64
April 20-22, 2020	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25
May 4-6, 2020	Conflict Coaching Level I	CRES-1131	\$650.25
May 11-13, 2020	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
May 21, 2020	Mediator in a Box	SEVE-1076	\$189.00
June 15-17, 2020	Conflict Coaching Level II	CRES-1231	\$650.25
July 13-15, 2020	Negotiation Skills Level I	CRES-1170	\$650.25
July 20-22, 2020	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25
August 4-6, 2020	Mediation Skills Level I	CRES-1180	\$650.25
August 10-12, 2020	Foundations of Collaborative Conflict Resolution	CRES-1100	\$650.25
August 13-14, 2020	Building Your Communication Toolbox	CRES-1302	\$427.64
August 17-18, 2020	Asserting Yourself in Conflict Situations	CRES-1305	\$427.64

## ONLINE

<b>COURSE DATE</b>	<b>COURSE</b>	<b>COURSE CODE</b>	<b>FEE</b>
September 9 - November 3, 2019	Civil Procedure	CRES-1411	\$427.64
September 16 - October 27	Theoretical Foundations of Dispute Resolution	CRES-1150	\$650.25
October 7 - November 1, 2019	Ethical Dilemmas for Mediators	CRES-1298	\$427.64
January 6 - February 16, 2020	Theoretical Foundations of Dispute Resolution	CRES-1150	\$650.25
March 9 - May 3, 2020	Civil Procedure	CRES-1411	\$427.64
April 20 - May 15, 2020	Ethical Dilemmas for Mediators	CRES-1298	\$427.64
May 4 - June 14, 2020	Theoretical Foundations of Dispute Resolution	CRES-1150	\$650.25

## UNIVERSITY OF CALGARY (CALGARY, AB)

<b>COURSE DATE</b>	<b>COURSE</b>	<b>UofC CODE</b>	<b>JIBC CODE</b>	<b>FEE</b>
May 7-9, 2019	Negotiation Skills Level I	PDS 185	CRES-1170	\$645.00
May 13-15, 2019	Dealing With Anger	PDS 007	CRES-1190	\$645.00
May 28-30, 2019	Mediation Skills Level I	PDS 006	CRES-1180	\$645.00
May 31, 2019	The Art of Reframing	PDS 013	CRES-1408	\$245.00
June 4-6, 2019	Resolving Conflict on the Frontline: Demonstrating Leadership at Work	PDS 009	CRES-1200	\$645.00
June 10-14, 2019	Mediation Skills Level II	PDS 012	CRES-1280	\$1,015.00
June 18-19, 2019	Managing the Hostile Individual	PDS 236	CRES-1308	\$460.00
September 24-26, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	PDS 002	CRES-1101	\$645.00
October 1-2, 2019	Asserting Yourself in Conflict Situations	PDS 004	CRES-1305	\$460.00
October 22-24, 2019	Negotiation Skills Level I	PDS 185	CRES-1170	\$645.00
October 29-31, 2019	Mediation Skills Level I	PDS 006	CRES-1180	\$645.00
November 12-14, 2019	Dealing With Anger	PDS 007	CRES-1190	\$645.00
November 27-29, 2019	Conflict Coaching Level I	PDS 238	CRES-1131	\$665.00
December 2-6, 2019	Negotiation Skills Level II	PDS 010	CRES-1270	\$1015.00

COURSE DATE	COURSE	UofC CODE	JIBC CODE	FEE
January 21-23, 2020	Foundations of Collaborative Conflict Resolution: Workplace Focus	PDS 002	CRES-1101	\$645.00
February 4-6, 2020	Negotiation Skills Level I	PDS 185	CRES-1170	\$645.00
February 11-12, 2020	Asserting Yourself in Conflict Situations	PDS 004	CRES-1305	\$460.00
February 18-20, 2020	Shifting from Positions to Interests	PDS 208	CRES-1402	\$645.00
March 3-4, 2020	Conflict Dynamics in Groups	PDS 229	CRES-1210	\$460.00
March 10-12, 2020	Conflict Coaching Level II	PDS 239	CRES-1231	\$665.00
April 7-9, 2020	Foundations of Collaborative Conflict Resolution: Workplace Focus	PDS 002	CRES-1101	\$645.00
April 14-15, 2020	Managing the Hostile Individual	PDS 236	CRES-1308	\$460.00
April 29-30, 2020	Building Your Communication Toolbox	PDS 173	CRES-1302	\$460.00
May 5-7, 2020	Foundations of Collaborative Conflict Resolution: Workplace Focus	PDS 002	CRES-1101	\$645.00
May 12-14, 2020	Negotiation Skills Level I	PDS 185	CRES-1170	\$645.00
June 2-4, 2020	Mediation Skills Level I	PDS 006	CRES-1180	\$645.00
June 5, 2020	The Art of Reframing	PDS 013	CRES-1408	\$245.00
June 9-11, 2020	Dealing With Anger	PDS 007	CRES-1190	\$645.00
June 16-18, 2020	Resolving Conflict on the Frontline: Demonstrating Leadership at Work	PDS 009	CRES-1200	\$645.00
June 22-26, 2020	Mediation Skills Level II	PDS 012	CRES-1280	\$1,015.00

Register for University of Calgary courses at <http://conted.ucalgary.ca/conflictresolution/>

## COLLEGE OF NEW CALEDONIA (PRINCE GEORGE, BC)

COURSE DATE	COURSE	COURSE CODE	FEE
September 9-11, 2019	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25
February 3-5, 2020	Foundations of Collaborative Conflict Resolution: Workplace Focus	CRES-1101	\$650.25

## YUKON COLLEGE (WHITEHORSE, YT)

COURSE DATE	COURSE	COURSE CODE	FEE
October 21-23, 2019	Foundations of Collaborative Conflict Resolution	CRES-1100	\$625.00
November 25-26, 2019	Building Your Communication Toolbox	CRES-1302	\$450.00

## AWARDS





Staying informed about available assistance and planning ahead will help you avoid a situation where you are overwhelmed. It is important to avoid waiting until the last minute to look for help with your finances.

You might be eligible for JIBC award and bursaries, visit [jibc.ca/financial-aid](http://jibc.ca/financial-aid) or call **604.528.5762** or **1.877.275.4332**

### FOR MORE INFORMATION:

[jibc.ca/ccrcl](http://jibc.ca/ccrcl)  
 csj@jibc.ca  
 604.528.5608

### STAY CONNECTED:

-  JIBC: Justice Institute of British Columbia
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-  [linkedin.com/school/justice-institute-of-british-columbia](https://www.linkedin.com/school/justice-institute-of-british-columbia)