



CENTRE FOR LEADERSHIP & CENTRE FOR CONFLICT RESOLUTION

LEADERSHIP, TRAINING AND FACILITATION COURSES

NEW WESTMINSTER

| COURSE DATE | COURSE | COURSE CODE | FEE |
|-------------------------------|--|-------------|----------|
| October 1–2, 2018 | Leading Projects | LEAD–1366 | \$438.77 |
| October 3–5, 2018 | Tools and Activities for Trainers | INDC–1211 | \$661.63 |
| October 10–12, 2018 | Advanced Facilitation | INDC–1250 | \$731.99 |
| October 10–12, 2018 | Lead Yourself First | LEAD–1100 | \$630.63 |
| October 15–17, 2018 | Leading Through Relationships | LEAD–1101 | \$630.63 |
| October 18–19, 2018 | Critical Thinking for Better Decision Making | LEAD–1103 | \$506.77 |
| October 24–26, 2018 | Designing Consultation and Engagement Processes (formerly INDC–1402) | INDC–1302 | \$731.99 |
| October 29–31, 2018 | Essential Skills for Training and Facilitation | INDC–1110 | \$661.63 |
| November 5–7, 2018 | Leading with Influence in Organizations | LEAD–1102 | \$630.63 |
| November 8–9, 2018 | Creating and Delivering Engaging Presentations | INDC–1396 | \$438.77 |
| November 8 & December 6, 2018 | Training and Facilitation Capstone (formerly INDC–1590) | INDC–1591 | \$667.36 |
| November 14–16, 2018 | Lead Yourself First | LEAD–1100 | \$630.63 |
| November 26–28, 2018 | Leading Through Relationships | LEAD–1101 | \$630.63 |

| COURSE DATE | COURSE | COURSE CODE | FEE |
|----------------------------|--|--------------------|------------|
| November 29–30, 2018 | Facilitation Fundamentals | INDC–1377 | \$438.77 |
| November 29–30, 2018 | Leadership Simulation | LEAD–1504 | \$552.03 |
| December 3–4, 2018 | Critical Thinking for Better Decision Making | LEAD–1103 | \$506.77 |
| December 5–6, 2018 | Leading with Resilience | LEAD–1395 | \$447.54 |
| December 10–12, 2018 | Lead Yourself First | LEAD–1100 | \$630.63 |
| January 14–16, 2019 | Leading Through Relationships | LEAD–1101 | \$630.63 |
| January 17–18, 2019 | Facilitation Fundamentals | INDC–1377 | \$438.77 |
| January 18, 2019 | Agile Project Management | SEVE–1072 | \$189.00 |
| January 21–23, 2019 | Essential Skills for Training and Facilitation | INDC–1110 | \$661.63 |
| January 23–25, 2019 | Lead Yourself First | LEAD–1100 | \$630.63 |
| January 28–30, 2019 | Leading with Influence in Organizations | LEAD–1102 | \$630.63 |
| February 4–6, 2019 | Tools and Activities for Trainers | INDC–1211 | \$661.63 |
| February 7 & March 7, 2019 | Training and Facilitation Capstone (formerly INDC–1590) | INDC–1591 | \$667.36 |
| February 11–12, 2019 | Critical Thinking for Better Decision Making | LEAD–1103 | \$506.77 |
| February 20–22, 2019 | Advanced Facilitation | INDC–1250 | \$731.99 |
| February 20–22, 2019 | Leading Through Relationships | LEAD–1101 | \$630.63 |
| February 25–27, 2019 | Lead Yourself First | LEAD–1100 | \$630.63 |
| February 28–March 1, 2019 | Leadership Simulation | LEAD–1504 | \$552.03 |
| March 4–6, 2019 | Essential Skills for Training and Facilitation | INDC–1110 | \$661.63 |
| March 7–8, 2019 | Leading Projects | LEAD–1366 | \$438.77 |
| March 8, 2019 | International Women's Day | SEVE–1068 | \$40.00 |
| March 11–13, 2019 | Designing Consultation and Engagement Processes (formerly INDC–1402) | INDC–1302 | \$731.99 |
| March 11–13, 2019 | Lead Yourself First | LEAD–1100 | \$630.63 |
| March 14–15, 2019 | Creating and Delivering Engaging Presentations | INDC–1396 | \$438.77 |
| March 18–19, 2019 | Facilitation Fundamentals | INDC–1377 | \$438.77 |
| March 25–27, 2019 | Leading Through Relationships | LEAD–1101 | \$630.63 |
| April 1–3, 2019 | Leading with Influence in Organizations | LEAD–1102 | \$630.63 |
| April 8–10, 2019 | Lead Yourself First | LEAD–1100 | \$630.63 |
| April 11–12, 2019 | Critical Thinking for Better Decision Making | LEAD–1103 | \$506.77 |
| May 1–3, 2019 | Essential Skills for Training and Facilitation | INDC–1110 | \$661.63 |
| May 6–7, 2019 | Leading with Resilience | LEAD–1395 | \$447.54 |
| May 8–10, 2019 | Lead Yourself First | LEAD–1100 | \$630.63 |
| May 13–15, 2019 | Leading Through Relationships | LEAD–1101 | \$630.63 |
| May 16, 2019 | Positive Leadership | SEVE–1069 | \$189.00 |
| May 27–28, 2019 | Facilitation Fundamentals | INDC–1377 | \$438.77 |
| June 3–5, 2019 | Lead Yourself First | LEAD–1100 | \$630.63 |
| June 5, 2019 | TEDx JIBC | SEVE-1077 | \$99.00 |
| June 6–7, 2019 | Critical Thinking for Better Decision Making | LEAD–1103 | \$506.77 |
| June 10–12, 2019 | Tools and Activities for Trainers | INDC–1211 | \$661.63 |
| June 17–19, 2019 | Advanced Facilitation | INDC–1250 | \$731.99 |
| June 20 & July 16, 2019 | Training and Facilitation Capstone (formerly INDC–1590) | INDC–1591 | \$667.36 |
| June 24–26, 2019 | Leading with Influence in Organizations | LEAD–1102 | \$630.63 |
| June 27–28, 2019 | Leadership Simulation | LEAD–1504 | \$552.03 |
| July 3–5, 2019 | Essential Skills for Training and Facilitation | INDC–1110 | \$661.63 |
| July 8–10, 2019 | Lead Yourself First | LEAD–1100 | \$630.63 |
| July 15–17, 2019 | Leading Through Relationships | LEAD–1101 | \$630.63 |
| July 18–19, 2019 | Facilitation Fundamentals | INDC–1377 | \$438.77 |
| August 19–21, 2019 | Lead Yourself First | LEAD–1100 | \$630.63 |

VICTORIA

| COURSE DATE | COURSE | COURSE CODE | FEE |
|----------------------|-------------------------------|-------------|----------|
| October 24–26, 2018 | Lead Yourself First | LEAD-1100 | \$630.63 |
| February 26–28, 2019 | Lead Yourself First | LEAD-1100 | \$630.63 |
| May 29–31, 2019 | Leading Through Relationships | LEAD-1101 | \$630.63 |

SPECIAL EVENTS

| COURSE DATE | COURSE | COURSE CODE | FEE |
|------------------|---------------------------|---------------------------|----------|
| January 18, 2019 | Agile Project Management | SEVE-1072 | \$189.00 |
| March 8, 2019 | International Women's Day | SEVE-1068 | \$40.00 |
| May 16, 2019 | Positive Leadership | SEVE-1069 | \$189.00 |
| June 5, 2019 | TEDx JIBC | SEVE-1077 | \$99.00 |

CONFLICT RESOLUTION COURSES

NEW WESTMINSTER

| COURSE DATE | COURSE | COURSE CODE | FEE |
|----------------------------------|---|-------------|------------|
| October 1–3, 2018 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES-1101 | \$637.50 |
| October 4, 2018 | The Art of Reframing | CRES-1408 | \$196.41 |
| October 11, 2018 | Asking Better Questions | CRES-1404 | \$207.88 |
| October 12, 2018 | Building a Successful Conflict Resolution Business | SEVE-1080 | \$189.00 |
| October 15–17, 2018 | Negotiation Skills Level I | CRES-1170 | \$637.50 |
| October 16, 2018 | Preparing for Your Negotiation Assessment | CRES-1481 | \$356.07 |
| October 17–19, 2018 | Dealing With Defensiveness in Conflict | CRES-1405 | \$637.50 |
| October 22–24, 2018 | Dealing with Anger | CRES-1190 | \$637.50 |
| October 24–26, 2018 | Mediation Skills Level I | CRES-1180 | \$637.50 |
| October 29–31, 2018 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES-1101 | \$637.50 |
| October 30, 2018 | Assessment: Specialization in Mediation/Third Party Intervention | CRES-1560 | \$614.52 |
| October 31 – November 2, 2018 | Shifting from Positions to Interests | CRES-1402 | \$654.72 |
| November 5–7, 2018 | Foundations of Collaborative Conflict Resolution | CRES-1100 | \$637.50 |
| November 6, 2018 | Assessment: Specialization in Negotiation | CRES-1561 | \$488.18 |
| November 8–9, 2018 | Asserting Yourself in Conflict Situations | CRES-1305 | \$419.26 |
| November 13–14, 2018 | Conflict Dynamics in Groups | CRES-1210 | \$429.26 |
| November 15–16, 2018 | Defining Issues & Setting the Agenda | CRES-1401 | \$419.26 |
| November 19–21, 2018 | Mediation Skills Level I | CRES-1180 | \$637.50 |
| November 22–23, 2018 | Building Your Communication Toolbox | CRES-1302 | \$419.26 |
| November 22, 2018 | Preparing for Your Mediation Assessment | CRES-1491 | \$413.50 |
| November 26–27, 2018 | Managing the Hostile Individual | CRES-1308 | \$419.26 |
| November 29, 2018 | Mediator in a Box | SEVE-1076 | \$189.00 |
| December 3–5, 2018 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES-1101 | \$637.50 |
| December 4–6, 2018 | Conflict Coaching Level I | CRES-1131 | \$637.50 |
| December 5–7, 2018 | Negotiation Skills Level I | CRES-1170 | \$637.50 |
| December 10–14, 2018 | Negotiation Skills Level II | CRES-1270 | \$1,010.83 |

| COURSE DATE | COURSE | COURSE CODE | FEE |
|-----------------------------|---|--------------------|------------|
| December 10–12, 2018 | Foundations of Collaborative Conflict Resolution | CRES–1100 | \$637.50 |
| December 13, 2018 | Assessment: Specialization in Mediation/Third Party Intervention | CRES–1560 | \$614.52 |
| January 7–9, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES–1101 | \$637.50 |
| January 9–11, 2019 | Mediation Skills Level I | CRES–1180 | \$637.50 |
| January 14–16, 2019 | Dealing with Anger | CRES–1190 | \$637.50 |
| January 17–18, 2019 | Asserting Yourself in Conflict Situations | CRES–1305 | \$419.26 |
| January 21–23, 2019 | Conflict Coaching Level II | CRES–1231 | \$637.50 |
| January 24, 2019 | Assessment: Specialization in Mediation/Third Party Intervention | CRES–1560 | \$614.52 |
| January 25, 2019 | Coached Small Group Clinic | CRES–1475 | \$195.26 |
| January 28–30, 2019 | Foundations of Collaborative Conflict Resolution | CRES–1100 | \$637.50 |
| January 31, 2019 | Assessment: Specialization in Negotiation | CRES–1561 | \$488.18 |
| February 1, 2019 | The Art of Reframing | CRES–1408 | \$196.41 |
| February 4–5, 2019 | Building Your Communication Toolbox | CRES–1302 | \$419.26 |
| February 6–8, 2019 | Negotiation Skills Level I | CRES–1170 | \$637.50 |
| February 11–12, 2019 | Trauma Informed Practice in Dispute Resolution | SEVE-1081 | \$389.00 |
| February 12–14, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES–1101 | \$637.50 |
| February 14, 2019 | Preparing for Your Mediation Assessment | CRES–1491 | \$413.50 |
| February 19–21, 2019 | Mediation Skills Level I | CRES–1180 | \$637.50 |
| February 21–22, 2019 | Asserting Yourself in Conflict Situations | CRES–1305 | \$419.26 |
| February 25–27, 2019 | Dealing with Anger | CRES–1190 | \$637.50 |
| February 25 – March 1, 2019 | Mediation Skills Level II | CRES–1280 | \$1,010.83 |
| February 27 – March 1, 2019 | Dynamics of Power | CRES–1406 | \$637.50 |
| March 4–6, 2019 | Foundations of Collaborative Conflict Resolution | CRES–1100 | \$637.50 |
| March 7–8, 2019 | Conflict Dynamics in Groups | CRES–1210 | \$419.26 |
| March 11, 2019 | Assessment: Specialization in Mediation/Third Party Intervention | CRES–1560 | \$614.52 |
| March 18–20, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES–1101 | \$637.50 |
| March 21, 2019 | Preparing for Your Negotiation Assessment | CRES–1481 | \$356.07 |
| March 25–29, 2019 | Negotiation Skills Level II | CRES–1270 | \$1,010.83 |
| April 1–3, 2019 | Mediation Skills Level I | CRES–1180 | \$637.50 |
| April 2, 2019 | Preparing for Your Mediation Assessment | CRES–1491 | \$413.50 |
| April 4–5, 2019 | Building Your Communication Toolbox | CRES–1302 | \$419.26 |
| April 4–5, 2019 | Separate Meetings: Pre-Mediation & Caucusing | CRES–1409 | \$427.93 |
| April 8–10, 2019 | Dealing with Anger | CRES–1190 | \$637.50 |
| April 10–12, 2019 | Negotiation Skills Level I | CRES–1170 | \$637.50 |
| April 11, 2019 | Assessment: Specialization in Negotiation | CRES–1561 | \$488.18 |
| April 15–17, 2019 | Foundations of Collaborative Conflict Resolution | CRES–1100 | \$637.50 |
| April 17–18, 2019 | Managing the Hostile Individual | CRES–1308 | \$419.26 |
| April 23, 2019 | Asking Better Questions | CRES–1404 | \$207.88 |
| April 23, 2019 | Assessment: Specialization in Mediation/Third Party Intervention | CRES–1560 | \$614.52 |
| April 24–26, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES–1101 | \$637.50 |
| April 29–30, 2019 | Asserting Yourself in Conflict Situations | CRES–1305 | \$419.26 |
| May 1–3, 2019 | Dealing With Defensiveness in Conflict | CRES–1405 | \$637.50 |
| May 6–8, 2019 | Integrating Conflict Theory and Practice | CRES–1152 | \$637.50 |
| May 13–14, 2019 | Defining Issues & Setting the Agenda | CRES–1401 | \$419.26 |
| May 13–15, 2019 | Shifting from Positions to Interests | CRES–1402 | \$654.72 |
| May 15–17, 2019 | Dealing with Anger | CRES–1190 | \$637.50 |
| May 22–24, 2019 | Mediation Skills Level I | CRES–1180 | \$637.50 |

| COURSE DATE | COURSE | COURSE CODE | FEE |
|--------------------|---|--------------------|------------|
| May 27–29, 2019 | Foundations of Collaborative Conflict Resolution | CRES–1100 | \$637.50 |
| May 30–31, 2019 | Asserting Yourself in Conflict Situations | CRES–1305 | \$419.26 |
| June 3–5, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES–1101 | \$637.50 |
| June 6–7, 2019 | Balancing Empathy & Assertion | CRES–1472 | \$419.26 |
| June 10–12, 2019 | Negotiation Skills Level I | CRES–1170 | \$637.50 |
| June 13, 2019 | Assessment: Specialization in Negotiation | CRES–1561 | \$488.18 |
| June 14, 2019 | The Art of Reframing | CRES–1408 | \$196.41 |
| June 14, 2019 | Assessment: Specialization in Mediation/Third Party Intervention | CRES–1560 | \$614.52 |
| June 17–19, 2019 | Conflict Coaching Level I | CRES–1131 | \$637.50 |
| June 20–21, 2019 | Mediation Skills Level III | CRES–1495 | \$436.48 |
| June 24–25, 2019 | Managing the Conflict Within | CRES–1473 | \$419.26 |
| June 26, 2019 | Coached Small Group Clinic | CRES–1475 | \$195.26 |
| June 27–28, 2019 | Asserting Yourself in Conflict Situations | CRES–1305 | \$419.26 |
| July 2–4, 2019 | Dealing with Anger | CRES–1190 | \$637.50 |
| July 8–10, 2019 | Foundations of Collaborative Conflict Resolution | CRES–1100 | \$637.50 |
| July 10–12, 2019 | Resolving Conflict on the Frontline: Demonstrating Leadership at Work | CRES–1200 | \$637.50 |
| July 15–17, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES–1101 | \$637.50 |
| July 15–17, 2019 | Conflict Coaching Level II | CRES–1231 | \$637.50 |
| July 18–19, 2019 | Building Your Communication Toolbox | CRES–1302 | \$419.26 |
| July 18, 2019 | Preparing for Your Mediation Assessment | CRES–1491 | \$413.50 |
| July 22–24, 2019 | Mediation Skills Level I | CRES–1180 | \$637.50 |
| July 23, 2019 | Preparing for Your Negotiation Assessment | CRES–1481 | \$356.07 |
| July 25–26, 2019 | Conflict Dynamics in Groups | CRES–1210 | \$419.26 |
| July 25–26, 2019 | Asserting Yourself in Conflict Situations | CRES–1305 | \$419.26 |
| August 6–7, 2019 | Managing the Hostile Individual | CRES–1308 | \$419.26 |
| August 7–9, 2019 | Foundations of Collaborative Conflict Resolution | CRES–1100 | \$637.50 |
| August 8, 2019 | Assessment: Specialization in Mediation/Third Party Intervention | CRES–1560 | \$614.52 |
| August 12–14, 2019 | Negotiation Skills Level I | CRES–1170 | \$637.50 |
| August 14–16, 2019 | Dealing with Anger | CRES–1190 | \$637.50 |
| August 15, 2019 | Assessment: Specialization in Negotiation | CRES–1561 | \$488.18 |
| August 19–23, 2019 | Mediation Skills Level II | CRES–1280 | \$1,010.83 |
| August 26–28, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES–1101 | \$637.50 |

VICTORIA

| COURSE DATE | COURSE | COURSE CODE | FEE |
|-------------------------------|---|--------------------|------------|
| October 15–17, 2018 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES–1101 | \$637.50 |
| October 25-26,2018 | Trauma Informed Practice in Dispute Resolution | SEVE-1081 | \$389.00 |
| November 19–21, 2018 | Foundations of Collaborative Conflict Resolution | CRES–1100 | \$637.50 |
| December 3–4, 2018 | Asserting Yourself in Conflict Situations | CRES–1305 | \$419.26 |
| December 10–12, 2018 | Mediation Skills Level I | CRES–1180 | \$637.50 |
| January 14–16, 2019 | Negotiation Skills Level I | CRES–1170 | \$637.50 |
| January 21–23, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES–1101 | \$637.50 |
| January 28 – February 1, 2019 | Mediation Skills Level II | CRES–1280 | \$1,010.83 |
| February 4–5, 2019 | Building Your Communication Toolbox | CRES–1302 | \$419.26 |
| February 11–15, 2019 | Negotiation Skills Level II | CRES–1270 | \$1,010.83 |
| February 20–22, 2019 | Foundations of Collaborative Conflict Resolution | CRES–1100 | \$637.50 |

| COURSE DATE | COURSE | COURSE CODE | FEE |
|--------------------|---|---------------------------|----------|
| March 4–6, 2019 | Resolving Conflict on the Frontline: Demonstrating Leadership at Work | CRES–1200 | \$637.50 |
| March 18–20, 2019 | Dealing with Anger | CRES–1190 | \$637.50 |
| March 21–22, 2019 | Conflict Dynamics in Groups | CRES–1210 | \$419.26 |
| April 8–9, 2019 | Asserting Yourself in Conflict Situations | CRES–1305 | \$419.26 |
| April 11–12, 2019 | Managing the Hostile Individual | CRES-1308 | \$419.26 |
| April 24–26, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES–1101 | \$637.50 |
| May 1–3, 2019 | Conflict Coaching Level I | CRES–1131 | \$637.50 |
| May 13–15, 2019 | Foundations of Collaborative Conflict Resolution | CRES–1100 | \$637.50 |
| May 23–24, 2019 | Balancing Empathy & Assertion | CRES–1472 | \$419.26 |
| June 10–12, 2019 | Conflict Coaching Level II | CRES–1231 | \$637.50 |
| July 15–17, 2019 | Negotiation Skills Level I | CRES–1170 | \$637.50 |
| July 22–24, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | CRES–1101 | \$637.50 |
| August 7–9, 2019 | Mediation Skills Level I | CRES–1180 | \$637.50 |
| August 12–14, 2019 | Foundations of Collaborative Conflict Resolution | CRES–1100 | \$637.50 |
| August 15–16, 2019 | Asserting Yourself in Conflict Situations | CRES–1305 | \$419.26 |
| August 19–20, 2019 | Building Your Communication Toolbox | CRES–1302 | \$419.26 |

ONLINE

| COURSE DATE | COURSE | COURSE CODE | FEE |
|-----------------------------|--|-------------|----------|
| October 1–November 11, 2018 | Theoretical Foundations of Dispute Resolution | CRES–1150 | \$637.50 |
| October 15–November 9, 2018 | Ethical Dilemmas for Mediators | CRES–1298 | \$419.26 |
| January 7–April 18, 2019 | Introduction to Conflict Analysis & Resolution | CRES–1851 | \$667.36 |
| January 7–February 17, 2019 | Theoretical Foundations of Dispute Resolution | CRES–1150 | \$637.50 |
| February 4–March 17, 2019 | Theoretical Foundations of Dispute Resolution | CRES–1150 | \$637.50 |
| March 18–May 11, 2019 | Civil Procedure | CRES–1411 | \$411.04 |
| April 29–May 24, 2019 | Ethical Dilemmas for Mediators | CRES–1298 | \$419.26 |
| May 6–August 11, 2019 | Introduction to Conflict Analysis and Resolution | CRES- 1851 | \$667.36 |
| June 3–July 14, 2019 | Theoretical Foundations of Dispute Resolution | CRES–1150 | \$637.50 |

UNIVERSITY OF CALGARY (CALGARY, AB)

| COURSE DATE | COURSE | UofC CODE | JIBC CODE | FEE |
|-----------------------------|---|-----------|-----------|------------|
| October 2–3, 2018 | Asserting Yourself in Conflict Situations | PDS 004 | CRES–1305 | \$460.00 |
| October 16–18, 2018 | Negotiation Skills Level I | PDS 185 | CRES–1170 | \$645.00 |
| October 23–25, 2018 | Resolving Conflict on the Frontline: Demonstrating Leadership at Work | PDS 009 | CRES–1200 | \$645.00 |
| October 30–November 1, 2018 | Mediation Skills Level I | PDS 006 | CRES–1180 | \$645.00 |
| November 6–8, 2018 | Dealing With Anger | PDS 007 | CRES–1190 | \$645.00 |
| November 20–21, 2018 | Building Your Communication Toolbox | PDS 173 | CRES–1302 | \$460.00 |
| November 28–30, 2018 | Conflict Coaching Level I | PDS 238 | CRES–1131 | \$665.00 |
| December 3–7, 2018 | Negotiation Skills Level II | PDS 010 | CRES–1270 | \$1,015.00 |
| January 22–24, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | PDS 002 | CRES–1101 | \$645.00 |

Register for University of Calgary courses at <http://contd.ucalgary.ca/conflictresolution/>

| COURSE DATE | COURSE | | COURSE CODE | FEE |
|------------------------|---|---------|--------------------|------------|
| February 5–6, 2019 | Asserting Yourself in Conflict Situations | PDS 004 | CRES–1305 | \$460.00 |
| February 19–21, 2019 | Negotiation Skills Level I | PDS 185 | CRES–1170 | \$645.00 |
| February 26–27, 2019 | Defining Issues & Setting the Agenda | PDS 021 | CRES–1401 | \$460.00 |
| March 5–7, 2019 | Shifting from Positions to Interests | PDS 208 | CRES–1402 | \$645.00 |
| March 12–13, 2019 | Conflict Dynamics in Groups | PDS 229 | CRES–1210 | \$460.00 |
| March 19–21, 2019 | Conflict Coaching Level II | PDS 239 | CRES–1231 | \$665.00 |
| April 2–4, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | PDS 002 | CRES–1101 | \$645.00 |
| April 9–10, 2019 | Building Your Communication Toolbox | PDS 173 | CRES–1302 | \$460.00 |
| April 30 – May 2, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | PDS 002 | CRES–1101 | \$645.00 |
| May 7–9, 2019 | Negotiation Skills Level I | PDS 185 | CRES–1170 | \$645.00 |
| May 13–15, 2019 | Dealing With Anger | PDS 007 | CRES–1190 | \$645.00 |
| May 28–30, 2019 | Mediation Skills Level I | PDS 006 | CRES–1180 | \$645.00 |
| May 31, 2019 | The Art of Reframing | PDS 013 | CRES–1408 | \$245.00 |
| June 4–6, 2019 | Resolving Conflict on the Frontline: Demonstrating Leadership at Work | PDS 009 | CRES–1200 | \$645.00 |
| June 10–14, 2019 | Mediation Skills Level II | PDS 012 | CRES–1280 | \$1,015.00 |
| June 18–19, 2019 | Managing the Hostile Individual | PDS 236 | CRES–1308 | \$460.00 |

Register for University of Calgary courses at <http://conted.ucalgary.ca/conflictresolution/>

COLLEGE OF NEW CALEDONIA (PRINCE GEORGE, B.C.)

| COURSE DATE | COURSE | | COURSE CODE | FEE |
|--------------------|---|--|--------------------|------------|
| October 1–3, 2018 | Foundations of Collaborative Conflict Resolution: Workplace Focus | | CRES–1101 | \$637.50 |
| December 3–4, 2018 | Building Your Communication Toolbox | | CRES–1302 | \$419.26 |
| February 4–6, 2019 | Foundations of Collaborative Conflict Resolution: Workplace Focus | | CRES–1101 | \$637.50 |
| March 25–27, 2019 | Negotiation Skills Level I | | CRES–1170 | \$637.50 |

Register for New Caledonia courses at JIBC.ca

YUKON COLLEGE (WHITEHORSE, YT)

| COURSE DATE | COURSE | | COURSE CODE | FEE |
|----------------------|--|--|--------------------|------------|
| October 17–19, 2018 | Foundations of Collaborative Conflict Resolution | | CRES–1100 | \$625.00 |
| November 22–23, 2018 | Building Your Communication Toolbox | | CRES–1302 | \$450.00 |

SPECIAL EVENTS

| COURSE DATE | COURSE | COURSE CODE | FEE |
|----------------------|---|-------------|----------|
| October 12, 2018 | Building a Successful Conflict Resolution Business | SEVE-1080 | \$189.00 |
| November 5, 2018 | Conflict Resolution Week | SEVE-1084 | FREE |
| October 25–26, 2018 | Trauma Informed Practice in Dispute Resolution (Victoria) | SEVE-1081 | \$389.00 |
| November 29, 2018 | Mediator in a Box | SEVE-1076 | \$189.00 |
| February 11–12, 2019 | Trauma Informed Practice in Dispute Resolution | SEVE-1081 | \$389.00 |
| March 8, 2019 | International Women's Day | SEVE-1068 | \$40.00 |
| June 5, 2019 | TEDx JIBC | SEVE-1077 | \$99.00 |

AWARDS

Staying informed about available assistance and planning ahead will help you avoid a situation where you are overwhelmed. It is important to avoid waiting until the last minute to look for help with your finances.

You might be eligible for JIBC award and bursaries, visit jibc.ca/financial-aid or call **604.528.5762** or **1.877.275.4332**

LIBRARY

The JIBC Library offers research assistance and access to a unique and specialized collection of books, journals and online sources, all focused on the programs offered here. The Library catalogue and other online resources may be searched while on-site from a JIBC campus online from other locations.





JIBC librarians are available to help locate information on subjects taught at JIBC and to assist students with a variety of academic and research skills, such as locating the most current journal articles or citing sources correctly. Computers available for student use in the Library all have Microsoft Office, Internet access, and a wireless network is available campus-wide. Laptops and iPads are available to certificate, diploma or degree program students for short-term loan.

visit jibc.ca/library for more information

FOR MORE INFORMATION:

jibc.ca/ccrcl
csj@jibc.ca
604.528.5608

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