CERTIFICATE IN CONFLICT RESOLUTION: SPECIALIZATION IN NEGOTIATION

Your Suggested Learning Path

1 START HERE:

Take the following course:
Foundations of Collaborative Conflict Resolution: CRES-1100

OR

Foundations of Collaborative Conflict Resolution: Workplace Focus CRES-1101

Offered at all our locations throughout the year. Visit www.jibc.ca/conres for full listing of course dates and locations.

2

Building your Communication Toolbox CRES-1302

Asserting Yourself in Conflict Situations CRES-1305

Highly recommended electives, particularly if you have no previous training in interpersonal communication skills.

3

Next you should take:

Negotiation Skills Level I CRES-1170 then Mediation Skills Level I CRES-1180

After completing these, you will have a better idea of the specialization you want to pursue - negotiation or mediation.

4

This is a good time to enrol in your certificate specialization if you haven't done so already.

Visit www.jibc.ca/conres for benefits of becoming a certificate learner.

5

Choose one of the following required theory courses:

Integrating Conflict Theory and Practice CRES-1152

OR

Theoretical Foundations of Dispute Resolution **(online)** CRES-1150

6

Plan your specialized and general electives at this time.

This is your opportunity to tailor your certificate to your particular interests and goals. Because we offer such a variety of special elective courses we are only able to offer some of these courses annually.

Visit www.jibc.ca/conres for a full list of electives.

Contact a Program Planner for assistance in making elective choices.
604.528.5608 or conres@jibc.ca

7

Dealing with Anger CRES-1190

This course can be taken now or in between your electives.

8

Negotiation Skills Level II CRES-1270

This course should be taken as close to the end of your program as possible.

9

Before your assessment, consider registering for:

Preparing for Your Negotiation Assessment CRES-1481

This course will count towards your elective days.

10

Register for your assessment.

Assessment: Specialization in Negotiation CRES-1561

11 GRADUATION

Successful completion of the Assessment will result in receiving your Certificate of Completion and invitation to an upcoming Convocation.

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