

CULTURE AND DIVERSITY

A listing of materials available at the Justice Institute Library

GENERAL BOOKS

- 21st Century Canadian Diversity** edited by Stephen E. Nancoo. Mississauga, ON: Canadian Educators' Press. (FC 105 M8 T843 2000)
- 50 Activities for Managing Cultural Diversity** by Terri Dickerson-Jones. Amherst, MA: Human Resource Development Press. (HV 5549.5 M5 D53 1993)
- American Cultural Patterns: A Cross-Cultural Perspective** by Edward C. Stewart and Milton J. Bennett. Yarmouth, ME: Intercultural Press. (E 169.1 S836 1991)
- Caring for Patients from Different Cultures** by Geri-Ann Galanti. Philadelphia, PA: University of Pennsylvania Press. (RT 86.54 G35 2015)
- A Class Divided: Then and Now** by William Peters. New Haven, CT: Yale University Press. (BF 575 P9 P48 1987)
- Communicating Across Cultures: A Practical Handbook to Cross Cultural Communication Skills** by Neil McDonald and Ginny Hasselfield. Winnipeg, MB: Cross Cultural Communications International. (HM 258 C643 1993)
- Communicating Environmental Risk in Multiethnic Communities** by Michael K. Lindell and Ronald W. Perry. Thousand Oaks, CA: Sage Publications. (TD 194.5 L563 2004)
- Counseling Across Cultures** edited by Paul B. Pedersen ... [et al.]. Los Angeles, CA: SAGE. (BF 636.7 C76 C68 2015)
- Counseling the Culturally Diverse: Theory and Practice** by Derald Wing Sue and David Sue. Hoboken, NJ: John Wiley & Sons, Inc. (BF 637 C6 S85 2016)
- Cross-Cultural Caring: A Handbook for Health Professionals** edited by Nancy Waxler-Morrison ... [et al.]. Vancouver, BC: University of British Columbia Press. (RA 563 M56 C763 2005)
- Cross-Cultural Lifeskills: A Manual for Facilitators.** Surrey, BC: Surrey Delta Immigrant Services Society. (GN 345.65 C763 1993)
- Cross-Cultural Practice with Couples and Families** edited by Philip M. Brown and John S. Shalett. New York, NY: Haworth Press. (HQ 536 C776 1997)

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Cross-Cultural Risk Perception: A Survey of Empirical Studies edited by Ortwin Renn and Bernd Rohrmann. Boston, MS.: Kluwer Academic. (HM 1101 C76 2000)

Cultural Competence: A Guide for Human Service Agencies by Kimberleigh A. Nash and Jorge Velazquez Jr. Washington, D.C.: CWLA Press. (HV 3176 N285 2003)

Cultural Competence and Healing Culturally-Based Trauma with EMDR Therapy: Innovative Strategies and Protocols by Mark Nickerson, LICSW. New York, NY: Springer Publishing Company. (RC 489 E98 N53 2017)

Cultural Competence in Trauma Therapy: Beyond the Flashback by Laura S. Brown. Washington, DC: American Psychological Association. (RC 552 P67 B764 2008)

Cultural Competency Skills for Psychologists, Psychotherapists, and Counselling Professionals: A Workbook for Caring Across Cultures by Earle Waugh ...[et al.]. Edmonton, AB: Brush Education Inc. (BF 636.7 C76 W38 2016)

Cultural Diversity and Inclusive Teaching by Shibao Guo and Zenobia Jamal. Hamilton, Ont.: Society for Teaching and Learning in Higher Education. (LC 1200 G86 2007)

Cultural Diversity in Organizations: Theory, Research, and Practice by Taylor Cox. San Francisco, Calif.: Berrett-Koehler. (HM 131 C749 1993)

Cultural Diversity Manual by Irving H. Buchen. Abington, Pa.: Pennsylvania State University-Orgontz Campus. (LC 1099 B824 1991)

The Cultural Intelligence Difference: Master the One Skill You Can't Do without in Today's Global Economy by David Livermore. New York: AMACOM, American Management Association. (HF 5549.5 M5 L58 2011)

Culture Savvy: Working and Collaborating Across the Globe by Maureen Briget Rabotin. Alexandria, VA: American Society for Training & Development. (HF 5549.5 M5 R325 2011)

Cultures and Disasters: Understanding Cultural Framings in Disaster Risk Reduction edited by Fred Krüger ... [et al.]. New York, NY: Routledge. (HV 553 C85 2015)

Deep Diversity: Overcoming Us vs. Them by Shakil Choudhury. Toronto, ON: Between the Lines. (BF 575 P9 C46 2015)

Designated Group Retention: A Guide to Effective Staff Management by Neil McDonald & Ginny Hasselfield. Winnipeg, Manitoba: Cross Cultural Communications International, Inc. (HF 5549.12 D484 1993)

Dictionary of Race and Ethnic Relations by Ellis Cashmore and Michael Banton. New York, NY: Routledge. (GN 496 C37 1996) (Shelved in Reference Section. For Library use only.)

Disaster Mental Health Counseling: Responding to Trauma in a Multicultural Context by Mark A. Stebnicki. New York, NY: Springer Publishing Company, LLC. (RC 552 P67 S74 2017)

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- Diversity: Communicating Effectively** by Kay duPont. Lanham, MD: American Correctional Association. (HM 258 D866 1998)
- Diversity, Crime, and Justice in Canada** edited by Barbara Perry. Don Mills, ON: Oxford University Press. (HM 9960 C2 D58 2016)
- Diversity, Culture and Counselling: A Canadian Perspective** by Honore France, Maria del Carmen Rodriguez, and Geoffrey Hett. Calgary, AB: Brush Education. (BF 637 C6 F723 2013)
- Diversity in Coaching: Working with Gender, Culture, Race and Age** edited by Jonathan Passmore. Philadelphia, PA: Kogan Page. (HF 5549.5 C53 D58 2013)
- Diversity, Inequality & Canadian Justice** by Douglas E. King and John A. Winterdyk. Whitby, ON: de Sitter Publications. (KE 429 K56 2010)
- Diversity, Justice, and Community: The Canadian Context** edited by Beverly-Jean M. Daniel. Toronto, ON: Canadian Scholars' Press, Inc. (HV 6197 C3 D58 2016)
- Doorway Thoughts: Cross-Cultural Health Care for Older Adults** by the Ethnogeriatrics Committee of the American Geriatrics Society. Sudbury, MA: Jones and Bartlett Publishers. (RA 564.8 D66 2009 — 3 volumes)
- Driven by Difference: How Great Companies Fuel Innovation through Diversity** by David Livermore. New York, NY: AMACOM/American Management Association. (HF 5549.5 M5 L583 2016)
- Dynamics of Diversity: Strategic Programs for Your Organization** by Odette Pollar. Menlo Park, CA: Crisp Publications, Inc. (HF 5549.5 M5 P645 1994)
- Embrace Diversity: An Anti-Racism Toolkit for Seniors and Senior-Serving Organizations** by the 411 Seniors Centre Society. Vancouver, BC: 411 Seniors Centre Society. (FC 104 E43 2004)
- The Ethnicity Reader: Nationalism, Multiculturalism, and Migration** edited by Montserrat Guibernau and John Rex. Malden, MA: Polity. (GN 495.6 E895 2010)
- Ethnocultural Aspects of Posttraumatic Stress Disorder: Issues, Research, and Clinical Applications** edited by Anthony J. Marsella. Washington, DC: American Psychological Association. (RC 552 P67 E83 1996)
- Ethnocultural Perspectives on Disasters and Trauma: Foundations, Issues, and Applications** edited by Anthony J. Marsella ... [et al.]. New York, NY: Springer. (RC 451.4 D57 E75 2008)
- Family and Marriage: Cross-Cultural Perspectives** by K. Ishwaran. Toronto, ON: Thompson Educational Pub. (HQ 518 F3295 1992)
- Guidelines for Emergency Management in Culturally and Linguistically Diverse Communities.** Canberra, AU: Emergency Management Australia. (HV 551.5 A8 G853 2007)
- Guidelines for Law Enforcement's Design of Cultural Awareness Training Programs.** Sacramento, CA: Commission on Police Officer Standards and Training. (HV 7936 P8 G854 1992)

- Guidelines on Cultural Diversity and Disaster Management: Final Report** by Gabriela Y. Solis. Ottawa, ON: Emergency Preparedness Canada. (HV 551.5 C2 S645 1998)
- The Healthcare Professional's Guide to Clinical Cultural Competence** edited by Rani Srivastava. Toronto, ON: Mosby Elsevier. (RA 418.5 T73 S74 2006)
- Immigrants Adapt, Countries Adopt – Or Not: Fitting into the Cultural Mosaic** by Cherif Rifaat. Montreal, QC: New Canadians Press. (FC 608 I4 R545 2004)
- Inclusive Policing from the Inside Out** by Angela L. Workman-Stark. Cham, CH: Springer International Publishing. (HV 7936 P8 W67 2017)
- Interviewing Aboriginal Peoples: A Practical Guide to Cross Cultural Interviews.** Winnipeg, Manitoba: Cross Cultural Consulting, Inc. (E 98 L48 I573 1993)
- Interviewing Clients Across Cultures: A Practitioner's Guide** by Lisa Aronson Fontes. New York, NY: Guilford. (BF 637 I5 F67 2009)
- Islam and Social Work Culturally Sensitive Practice in a Diverse World** by Sara Ashencaen Crabtree, Fatima Husain, and Basia Spalek. Bristol, ENG: Policy Press. (BL 65 S64 C73 2017)
- Leading with Cultural Intelligence: The Real Secret to Success** by David Livermore. New York, NY: American Management Association. (HD 57.7 L589 2015)
- Looking White People in the Eye: Gender, Race, and Culture in Courtrooms and Classrooms** by Sherene H. Razack. Toronto, ON: University of Toronto Press. (HQ 1233 R293 1998)
- The Loudest Duck: Moving Beyond Diversity While Embracing Differences to Achieve Success at Work** by Laura Liswood. Hoboken, NJ: Wiley. (HF 5549.5 M5 L57 2010)
- Magico-Religious Groups and Ritualistic Activities: A Guide for First Responders** by Tony M. Kail. Boca Raton, FL: CRC Press. (BL 65 M2 K35 2008)
- Managing Diversity: A Guide to Effective Staff Management** by Neil McDonald & Ginny Hasselfield. Winnipeg, MB: Cross Cultural Communications. (HF 5549.5 M5 M254 1991)
- Managing in a Global Organization: Keys to Success in a Changing World** by Carol Kinsey. Menlo Park, CA: Crisp Publications. (HD 62.4 G65 1994)
- Marriage and Divorce in a Multicultural Context: Multi-Tiered Marriage and the Boundaries of Civil Law and Religion** edited by Joel A. Nichols. New York, NY: Cambridge University Press. (K 675 M367 2012)
- Multicultural and Diversity Strategies for the Fire Service** by Herbert Z. Wong and Aaron T. Olson. Upper Saddle River, NJ: Pearson Education, Pearson Prentice Hall. (HF 5549.5 M5 W645 2008)
- Multicultural Couple Therapy** edited by Mudita Rastogi and Volker Thomas. Los Angeles, CA: Sage. (RC 488.5 M846 2009)

The Multicultural Mind: Unleashing the Hidden Force for Innovation in Your Organization by David C. Thomas. Oakland, CA: Berrett-Koehler Publishers. (HF 5549.5 M5 T46 2016)

Multicultural Perspectives in Criminal Justice and Criminology edited by James E. Hendricks, Bryan D. Byers, and Kiesha Warren-Gordon. Springfield, IL: Charles C. Thomas. (HV 9950 M85 2011)

Multiculturalism & the Justice System: Partnership for a Better Society: Proceedings of the Conference, May 31 - June 1, 1991, Vancouver, British Columbia. Vancouver, BC: Affiliation of Multicultural Societies & Service Agencies of British Columbia. (KE 4410 M844 1991)

Multiculturalism, Representation and the Jury Selection Process in Canadian Criminal Cases by David Pomerant. Ottawa, ON: Canada, Department of Justice. (KE 9348 P644 1994)

NPB General Board Meeting: 1998 Conference on "Diversity in a Continuous Learning Environment", May 24-26, 1998, Montreal, Quebec. Ottawa, ON: National Parole Board, Board Member Training and Development Division. (HV 9278 C255 1998)

Overcoming Unintentional Racism in Counseling and Therapy: A Practitioner's Guide to Intentional Intervention by Charles R. Ridley. Thousand Oaks, CA: Sage Publications. (BF 637 C6 R53 2005)

Parole in Canada: Gender and Diversity in the Federal System by Sarah Turnbull. Vancouver, BC: UBC Press. (HV 9308 T87 2016)

People in Crisis: Clinical and Diversity Perspectives by Lee Ann Hoff, Bonnie Joyce Hallisey, and Miracle Hoff. New York, NY: Routledge. (RC 480.6 H64 2009)

The Politics of Reconciliation in Multicultural Societies edited by Will Kymlicka and Bashir Bashir. New York, NY: Oxford University Press. (JC 571 P655 2008)

Preventing Youth Violence in a Multicultural Society edited by Nancy G. Guerra and Emilie Phillips Smith. Washington, DC: American Psychological Association. (HQ 799.2 V56 P746 2005)

Putting Diversity to Work: How to Successfully Lead a Diverse Workforce by Simma Lieberman, George F. Simons, and Kate Berardo. Menlo Park, CA: Crisp Learning. (HF 5549.5 M5 L54 2004)

Race and Ethnic Relations in Canada edited by Peter S. Li. Don Mills, ON: Oxford University Press. (FC 104 R3 R224 1999)

"Race" and Ethnicity in Canada: A Critical Introduction by Vic Satzewich and Nikolaos Liodakis. Don Mills, ON: Oxford University Press. (FC 104 S279 2017)

Researching Across Languages and Cultures: A Guide to Doing Research Interculturally by Anna Robinson-Pant and Alain Wolf. New York, NY: Routledge, Taylor & Francis Group. (LB 2369 R47 2017)

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- Review of Multiculturalism and Justice Issues: A Framework for Addressing Reform** by Brian Etherington. Ottawa, ON: Department of Justice Canada, Research and Statistics Directorate. (KE 4410 E845 1994)
- Seeing Ourselves: Exploring Race, Ethnicity and Culture** by Carl E. James. Toronto: Thompson Educational Pub. (FC 104 J35 2010)
- Social Work and Human Services Best Practice** edited by Kathy Ellem, Wing Hong Chui, and Jill Wilson. Annandale, AU: The Federation Press. (HV 3176 S63 2017)
- Towards Cross Cultural Sensitivity in the Human Services** edited by Gloria Wilson. Abbotsford, BC: University College of the Fraser Valley. (LC 1099 W643 1992 — Vol.1, Instructor edition + Vol.2, Student edition)
- Understanding Cultural Diversity.** Laurel, MD: American Correctional Association. (HV 9469 U53 1993)
- Understanding Diverse Families: What Practitioners Need to Know** by Barbara F. Okun. New York, NY: Guilford Press. (RC 488.5 O388 1996)
- Understanding Intercultural Communication** by Jane Suderman. Scarborough, ON: Nelson. (GN 345.6 S92 2006)
- Understanding Intercultural Communication** by Stella Ting-Toomey and Leeva C. Chung. New York, NY: Oxford University Press. (GN 345.6 T57 2012)
- Unequal Relations: A Critical Introduction to Race, Ethnic, and Aboriginal Dynamics in Canada** by Augie Fleras. Toronto, ON: Pearson Canada Inc. (FC 104 F55 2017) (Shelved in Course Reserves section. For Library use only.)
- Voices of Diversity: Real People Talk About Problems and Solutions in a Workplace Where Everyone is not Alike** by Renee Blank and Sandra Slipp. New York, NY: Amacom. (HF 5549.5 M5 B55 1994)
- Working Together: Succeeding in a Multicultural Organization** by George F. Simons. Menlo Park, CA: Crisp Publications. (GN 345.6 S546 2002)
- Working with Immigrant Women: Issues and Strategies for Mental Health Professionals** edited by Sepali Guruge and Enid Collins. Toronto, ON: Centre for Addiction and Mental Health. (HV 1448 C2 W68 2008)

GENERAL DVDs

- D1426 **The Angry Eye** (DVD, 35 minutes)
A documentary showcasing Jane Elliott's world-famous and provocative blue-eyed/brown-eyed exercise in discrimination. Young white American college students from various backgrounds are forced to experience the same kind of racist treatment for a day that other students who are African Americans and other minorities have had to deal with all their lives. (BF 575 P9 A54 2004)

- D589 **As Simple as Respect: Diversity, Respect and Inclusion in the Workplace**
(DVD, 38 minutes)
Features a series of workplace vignettes that illustrate disrespectful behaviour and how to correct it. Both employees and managers will be able to use the seven commonsense guidelines to discuss issues of respect in a diverse workplace as it relates to their own experiences and behaviour. (RG Training Resources) (HF 5549.5 M5 A8 2004)
- D1810 **Breaking the Social Barriers: The Path to Multiculturalism** (DVD, 75 minutes)
This project was created with the intention of being part of information and discussion meetings that promote greater cultural sensitivity. Pt. 1 discusses how racism expresses itself and how it affects society; pt. 2 explores the roots of discrimination; pts. 3 and 4 probe into the current efforts to counter racism, show people who are part of the struggle to eradicate it and offer solutions and ways to heal the wounds. (Victoria Immigrant & Refugee Centre Society) (FC 113 B747 1997)
- D125 **Care Across Cultures** (DVD, 26 minutes)
Designed to increase the sensitivity of healthcare employees to cultural differences, the course offers guidelines for working within a diverse environment. Discusses ways to identify and reduce an EMT provider's personal bias or prejudice, describe tendencies in how different cultural groups express pain, and discusses cultural competency. Includes an interview with Patricia Ellis, pre-hospital manager at St. Mary's Hospital in Tucson, Arizona. (Trinity Workplace Learning) (RA 418.5 T73 C273 2006)
- D1524 **A Class Divided** (DVD, 58 minutes)
Shows the 1968 film "Eye of the storm," documenting a third-grade classroom exercise designed to increase awareness about racism. 17 years later, the participants reunite to discuss how the exercise shaped their lives. Jane Elliott extends her experiment to a maximum security prison where corrections employees are subjected to the same blue-eye/brown-eye discriminatory conditions. (McIntyre Media) (BF 575 P9 C523 2003)
- D869 **Colourful Lives: Voices of Transracial Adoptees** (DVD, 56 minutes)
This documentary hears local adoptees as they give voice to the challenges of growing up transracially and transculturally adopted. (Adoptive Families Association of BC) (HV 875.7 C26 C655 2008)
- D524 **Confronting Racial and Gender Difference: Three Approaches to Multicultural Counseling and Therapy** (DVD, 80 minutes)
Counselors and would-be counselors today often find themselves dealing with individuals from other cultures, races and backgrounds. Viewers will discover many of the issues underlying cross-racial counseling and therapy. Unintentional racism, insight into client thought processes, and specific ideas for practice are provided in this challenging video. (Kinetic Video) (BF 637 C6 C66 2004)

- D1812 **Diversity: Part 1** (DVD, 52 minutes)
Composed of short segments from a series which was aired on the CBC. Each section deals with an aspect of Canada's cultural diversity. "Colour of money" discusses how some advertisers are targeting their advertising to ethnic minorities. "Shani Mooto" is an artist who came from an East Indian family from Trinidad. She discusses the cultural problems of a woman breaking the silence about child sexual abuse. "No longer an island" shows Canadian International College in North Vancouver and features interviews with Japanese students who have come to study English and North American culture. In "Long hot Indian summer", a native Canadian family shares their thoughts about the Oka crisis. "All in the family" is a portrait of an extended Indo-Canadian family. "The path to your door" is a story of Arthur Hara, a second generation Japanese Canadian. "The master's plan" shows a Feng Shui master in Vancouver. (Magic Lantern) (FC 104 D58 1993)
- D1813 **Diversity: Part 2** (DVD, 55 minutes)
The second collection of segments from a series which aired on the CBC celebrating the growing ethnic diversity of Canada. Segments include: a short history of the Chinese Canadian involvement in World War II; Neil Bissondath, Canadian novelist, gives his views on Canada's multicultural policy; "Love between culture" shows examples of successful and troubled love relationships between cultures; a look at the teaching of English as a second language using graphics to aid in teaching both language and subject content; a description of the North American stereotype of Asian women and how some are attempting to change that image; a look at Bangra music, a blend of traditional Indian music and rock; a visit backstage at an English language production of a Chinese opera, "A lizard is not a dragon"; a kendo practice; and, "Friends", a reunion of two Russian immigrants in Vancouver. (Magic Lantern) (FC 104 D582 1993)
- D638 **Diversity Series: Religions, Cultures and Communities** (DVD, 150 minutes)
Explores some of the many religions and cultures with which law enforcement officials come into contact. Each video clip offers tips on working with people of different faiths and backgrounds, including suggestions for inoffensive law enforcement techniques. (NCJRS) (HV 7993 D587 2006)
- D086 **General Cultural Diversity in Corrections** (DVD, 24 minutes)
The purpose of this program is to make corrections staff aware of the importance of cultural diversity in the correctional workplace. Being aware of cultural diversity issues and showing respect for every person's culture, both inmates and staff, will make the correctional facility operate in a more efficient manner. (Lockup USA) (HV 8763 G453 2000)
- D639 **Generations: M.E.E.T. for Respect in the Workplace** (DVD, 28 + 14 minutes)
Teaches employees and managers how to better communicate across generations in the workplace by using the M.E.E.T. (Make time to discuss; Explore differences; Encourage respect; Take personal responsibility) approach to handling conflict. (Performance Resources) (HF 5549.5 M5 G464 2006)
- D927 **Making the Differences Work: Diversity in Action** (DVD, 11 minutes)
Features 6 scenarios that represent common challenges employees face in valuing and managing diversity in the workplace. (Royal Bank of Canada) (HF 5549.5 M5 M233 1995)

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- D1814 **Public Forum: Cultural Diversity and the Courts** (DVD, 48 minutes)
Edited from a public forum held at the Vancouver Law Courts in 1993, this video includes presentations from judges on: the rule of law, the courts and the judges, administering the criminal law, and principles of sentencing. (Law Courts Education Society of B.C.) (KEB 180 C844 1995)
- D1823 **Toward a Just Society: A Half Century of Race and Ethnic Relations in Canada** (DVD, 52 minutes)
Presents an historical overview of race relations in Canada since WWII including Canada's restrictive policies to refugees and immigrants of colour, and the lack of access to equal rights by Japanese Canadians and Natives. Celebrates and contrasts Canada's many accomplishments: adopting human rights legislation, lifting exclusionary immigration policies, Trudeau's "just society" united by its diversity (multiculturalism). Discusses the challenges Canada faces in the future: the white supremacist movement, Quebec's independence movement, and Native self-determination. (Canadian Council of Christians and Jews) (FC 104 T69 1998)
- D1860 **Who Is a Real Canadian?** (DVD, 24 minutes)
A report on multiculturalism in contemporary Canada. Topics include: history of the federal government policy, arguments from supporters and opponents, a profile of Surrey, British Columbia as a community living with the reality of diversity in Canadian society. (Canadian Broadcasting Corporation) (FC 105 M8 W45 1996)
- D1205 **Work for All: Stop Racism in the Workplace** (DVD, 71 minutes)
Six short films about racism in the workplace and interviews with experts. (National Film Board of Canada) (HF 5549.5 R23 W673 2006)

BUSINESS - BOOKS

- Cultural Diversity in Organizations and Business: Gaining a Competitive Advantage: A Primer.**
Vancouver, BC: The Affiliation of Multicultural Societies and Service Agencies of BC. (HF 5549.5 M5 C843 2000)
- Cultural Intelligence: Surviving and Thriving in the Global Village** by David C. Thomas and Kerr Inkson. Oakland, CA: BK Berrett-Koehler Publishers, Inc., a BK Business book. (HM 1211 T486 2017)
- Flex: The New Playbook for Managing Across Differences** by Jane Hyun and Audrey S. Lee. New York, NY: HarperBusiness. (HF 5549.5 M5 H984 2014)
- Kiss, Bow, or Shake Hands: The Bestselling Guide to Doing Business in More than 60 Countries** by Terri Morrison and Wayne A. Conaway. Avon, MA: Adams Media. (HF 5389 M67 2006)
- Riding the Waves of Culture: Understanding Diversity in Global Business** by Fons Trompenaars and Charles Hampden-Turner. New York, NY: McGraw-Hill. (HF 5549.5 M5 T76 2012)
- Working in a Multicultural World: A Guide to Developing Intercultural Competence** by Luciara Nardon. Toronto, ON: University of Toronto Press. (HM 1211 N37 2017)

BUSINESS - DVDs

- D850 **Cross Culture** (DVD, 6 minutes)
Venture sits in on a business seminar aimed at tackling the tricky issues of managing globally while avoiding culture clash. The Canadian business people are learning that understanding cultural difference demands a lot more than a few helpful hints. Fons Trompenaars is an author and corporate researcher who teaches executives about the value of global etiquette and how culture can affect business and work. He says doing business on a global scale means respecting the norms of any culture and he says the biggest piece of advice he can pass on are the two phrases common everywhere - thank you and sorry. (CBC Learning) (HF 5389 C763 1994)
- D1822 **Managing Diversity** (DVD, 28 minutes)
Industry is realizing that to stay competitive, it must make use of the capabilities of all the workforce, and that the demographics of the workplace has changed. Large portions of the workforce are women and minorities. Issues of racism, sexism and harassment are being addressed. This video shows some attempts to eliminate such problems by instituting: workshops on intercultural discussions on diversity, courses on English as a second language, and "consulting pairs". Unions are now facing the same problems and starting to adjust their management to reflect the diversity of their memberships. (Visual Education Centre) (HD 8081 A5 M254 1992)
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TEACHING - BOOKS

- 50 Activities for Diversity Training** by Jonamay Lambert and Selma Myers. Amherst, MA: Human Resource Development Press. (HF 5549.5 M5 L243 1994)
- Anticipating the Future: Workshops and Resources for Internationalizing the Post-Secondary Campus: A Facilitator's Guide** by Karen McKellin. Vancouver, BC: British Columbia Centre for International Education. (LC 1090 M154 1995)
- Celebrating the Mosaic: A Handbook and Guide to Resources for Diversity Education.** Vancouver, BC: Consortium on Diversity in Education. (GN 465.6 C445 2000)
- Changing College Classrooms: New Teaching and Learning Strategies for an Increasingly Complex World** by Diane F. Halpern. San Francisco, CA: Jossey-Bass. (LB 2331 C4543 1994)
- Communicating in College Classrooms** by Jean M. Civikly. San Francisco, CA: Jossey-Bass. (LB 1738 C65 1986)
- Confronting Racism and Sexism** by Elizabeth Hayes and Scipio A.J. Colin. San Francisco, CA: Jossey-Bass. (HT 1521 C657 1994)
- "Cross-Cultural Dimensions in Teaching Management"**, a special issue of the **Journal of Management Education: Volume 16** by Larry K. Michaelson. Newbury Park, CA: Sage Periodical Press. (HD 30.4 J685 1992)

Culture and Online Learning: Global Perspectives and Research edited by Insung Jung and Charlotte Nirmalani Gunawardena. Sterling, VA: Stylus. (LC 5803 C65 C85 2014)

A Cultural Awareness Trainer's Manual for Law Enforcement Officers by Stephen M. Hennessy, Douglas T. Warring and James S. Arnott. Scottsdale, AZ: Leadership Inc. (HV 7936 R3 H487 1994)

Diversity and Motivation: Culturally Responsive Teaching in College by Margery B. Ginsberg and Raymond J. Wlodkowski. San Francisco, CA: Jossey-Bass. (LC 1099.3 W56 2009)

Gender and Diversity: Creating Inclusion in the College Environment developed by Joan McArthur-Blair. Victoria, BC: Ministry of Skills, Training and Labour and the Centre for Curriculum and Professional Development. (LC 212.863 C26 M137 1995)

Guidebook for Global Trainers by Vincent A. Miller. Amherst, MA: Human Resources Development Press. (HD 5715 M54 1994)

Guidelines for Inclusive Curriculum produced by Marg Penney. Victoria, BC: Ministry of Education, Skills and Training, and Centre for Curriculum and Professional Development. (LB 2806.15 G855 1996)

How to Design and Deliver Equal Opportunities Training by Helen Garrett and Judith Taylor. London, ENG: Kogan Page. (LC 3715 G277 1993)

Learning to Listen, Learning to Teach: The Power of Dialogue in Educating Adults by Jane Kathryn Vella. San Francisco, CA: Jossey-Bass. (LC 5225 L42 V45 2002)

Police Education and Training in a Global Society edited by Peter C. Kratcoski and Dilip K. Das. Lanham, MD: Lexington Books. (HV 7923 P635 2007)

Promoting Diversity in College Classrooms: Innovative Responses for the Curriculum, Faculty, and Institutions by Maurianne Adams. San Francisco, CA: Jossey-Bass. (LC 1099.3 P764 1992)

Promoting Intercultural Communication Competencies in Higher Education edited by Grisel María García-Pérez, and Costanza Rojas-Primus. Hershey, PA: IGI Global, Information Science Reference. (LB 2331 P764 2017)

Teaching for Diversity by Laura L.B. Border. San Francisco, CA: Jossey-Bass. (LC 3715 T423 1992)

For more materials on Culture and Diversity consult our other bibliographies:

- Conflict Resolution (Conflict and Culture section)
- Intimate Partner Violence (Cultural Differences section)
- Mediation (Mediation and Culture section)
- Minorities and Policing
- Negotiation (Negotiation and Culture section)

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